

# Small Business Plans Groups with 2-9 employees

NEW JERSEY — 2019

Delta Dental PPO™

# Why choose Delta Dental? It's simple, really.

Employees are a small business owner's greatest investment, and it's difficult to balance protecting employee health and managing a budget. That's why we've specially designed a portfolio of dental plans<sup>2</sup> to help small businesses meet their benefits goals — simply. We deliver valuable dental benefits at affordable rates, we eliminate complicated benefit administration and we cover more than the bare minimum with rich plan designs and optional features.

#### The Delta Dental Difference®

Our Small Business Program offers rate stability.

We work hard to keep rates consistent year after year.

Our rates don't include hidden fees or set-up charges, so clients know what to expect from enrollment to claims processing.

We specialize in dental benefits. Our rates reflect the true cost of the plan — no cost shifting to other lines of coverage.

We design our portfolio of plans to fit any budget.

We offer the power of choice — contribution, network participation and optional features to suit any benefits strategy.

Plan options, such as PPO plus Premier or voluntary coverage, are attractive for employers and employees alike.

Our plans are easy to use and designed to fit any budget — employers can offer quality dental benefits at an affordable cost.

We keep it simple — from claims to customer service.

Our industry-leading<sup>3</sup> dentist networks make it easy to find network savings.

Our enrollee Online Services offer self-service tools that can answer questions, so small business owners don't have to.

We have dedicated customer service lines, with live representatives to assist enrollees.

We are fast and accurate. Our dental-specific IT platforms process claims with more than 99% accuracy.<sup>4</sup>

For more information, or to get a client quote, contact your Small Group Market Account Executive, Ryan Doyle, 973-285-4001.

Go ahead — crunch some numbers!

<sup>&</sup>lt;sup>1</sup> Delta Dental of New Jersey, Inc., Delta Dental of Connecticut, and its affiliated companies, which are members, or affiliates of members, of the Delta Dental Plans Association.

<sup>&</sup>lt;sup>2</sup> In New Jersey, Delta Dental insured plans are underwritten by Delta Dental of New Jersey

<sup>&</sup>lt;sup>3</sup> NetMinder Dental Network Trend Report, March 2018

<sup>&</sup>lt;sup>4</sup> Delta Dental 2017 Annual Report

## Smiles: A new return on investment

If employees are a small business owner's greatest investment, protecting their smiles could be good for business, since good dental health could mean less expensive dentist visits and missed time at work.¹ But we don't stop at healthy — we've got small businesses covered with key plan features that also make employees happy, which could help in attracting top talent.

## Stand-out features and options<sup>2</sup>

#### **Delta Dental PPO**

Our open network plans combine access with affordability — enrollees can visit any licensed dentist, but usually save the most when visiting a PPO dentist. And, our plans also include attractive benefits like implant coverage and white fillings, plus options and features, like:

#### Flexible Plans

We offer small groups options to choose from — like various calendar year deductibles and maximums — to help select a benefits package for every objective.

#### **PPO plus Premier**

This feature provides additional cost protections with our Delta Dental Premier\* network. Protections include reduced out of pocket expenses because of the larger network, no unbundling of services or billing above the contracted fee. Enrollees shall have the option to access our lowest cost PPO dentists.

<sup>&</sup>lt;sup>1</sup> Adult Oral Health Survey, Delta Dental Plans Association, January 2017.

<sup>&</sup>lt;sup>2</sup> Features and options listed may vary by plan. Please contact your general agent or Delta Dental sales representative for complete information.

# Delta Dental PPO benefit designs<sup>1</sup>

Open network plans combine savings with access to dentists where enrollees need them.

Employer-paid plans (employer contributes at least 50% of the cost of the plan)

Group size	2-9 enrolled employees								
Plan	PPO 1 P&D Only		PPO 2		PPO 3		PPO 5		
Coinsurance for	PPO	Non-PPO	PPO	Non-PPO	PPO	Non-PPO	PPO	Non-PPO	
Diagnostic and Preventive (D&P) Services (additional cleaning during pregnancy)	100%		100%		100%		100%		
Basic Services	Not covered		80%		80%		100%		
Major Services (including implants)	Not covered		Not covered		50%		60%		
Endodontics and Periodontics	Not covered		80%		80%		100%		
Oral Surgery	Not covered		80%		80%		100%		
Orthodontics (Children to age 19)	Not c	Not covered		overed	Not covered		Not covered		
Orthodontic Lifetime Maximum	Not ap	pplicable	Not ap	plicable	Not ap	plicable	Not applicable		
Calendar Year Deductible (per enrollee/per family)	Ç	\$O	\$50/	/\$150	\$50,	/\$150	\$50/\$150		
Deductible Waived for D&P	Yes		Yes		Yes		Yes		
Calendar Year Maximum (per enrollee)	Α -	oice: \$500 \$750	A - \$	oice: 61,000 61,250	A - \$	Choice: Choice: 4 + \$1,500		\$1,500	
Fee Basis	PI	PPO <sup>2</sup>		PPO <sup>2</sup>		PPO <sup>2</sup>		PPO <sup>2</sup>	
Rate Tier	3	tier	3 1	tier	3	tier	3 tier		

<sup>&</sup>lt;sup>1</sup>This benefit information is only a summary and not intended or designed to replace or serve as the plan contract. Please contact your general agent or Delta Dental sales representative for complete information.

<sup>&</sup>lt;sup>2</sup> Reimbursement for all dentists is based on the PPO contracted fee.

# Delta Dental PPO plus Premier benefit designs<sup>1</sup>

Open network plans combine savings with access to dentists where enrollees need them.

Employer-paid plans (employer contributes at least 50% of the cost of the plan)

Group size	2-9 enrolled employees							
Plan	PPO Plus Premier 1 P&D Only		PPO Plus Premier 2		PPO Plus Premier 3		PPO Plus Premier 5	
Coinsurance for	PPO	PPO Non-PPO PPO Non-PPO PPO Non-PPO		Non-PPO	PPO	Non-PPO		
Diagnostic and Preventive (D&P) Services (additional cleaning during pregnancy)	100%		100%		100%		100%	
Basic Services	Not covered		80%		80%		100%	
Major Services (including implants)	Not covered		Not covered		50%		60%	
Endodontics and Periodontics	Not covered		80%		80%		100%	
Oral Surgery	Not covered		80%		80%		100%	
Orthodontics (Children to age 19)	Not covered		Not covered		Not covered		Not covered	
Orthodontic Lifetime Maximum	Not applicable		Not applicable		Not applicable		Not applicable	
Calendar Year Deductible (per enrollee/per family)	\$0		\$50/\$150		\$50/\$150		A: \$50/\$150 or B: \$75/\$225	
Deductible Waived for D&P	Yes		Yes		Yes		Yes	
Calendar Year	Choice:		Choice:		Choice:		Choice:	
Maximum <sup>2</sup> (per enrollee)	A - \$750/\$500 B- \$1,000/\$750		A- \$1,000/\$750 B- \$1,250/\$1,000		A- \$1,500/\$1,000 B- \$2,000/\$1,500		A- \$1,500/\$1,000 B- \$2,000/\$1,500	
Fee Basis	PPO Plus Premier <sup>3</sup>		PPO Plus Premier <sup>3</sup>		PPO Plus Premier <sup>3</sup>		PPO Plus Premier <sup>3</sup>	
Rate Tier	3 tier		3 tier		3 tier		3 tier	

<sup>&</sup>lt;sup>1</sup>This benefit information is only a summary and not intended or designed to replace or serve as the plan contract. Please contact your general agent or Delta Dental sales representative for complete information.

<sup>&</sup>lt;sup>2</sup> Calendar year maximum is a single combined maximum amount; in - and out-of-network services do not accrue separately. The calendar year maximum will be higher for enrollees who visit a PPO provider.

<sup>&</sup>lt;sup>3</sup> Reimbursement is based on PPO contracted fees for PPO dentists, Premier contracted fees for Premier dentists, and the plan contract allowance for non-Delta Dental dentists.

## Delta Dental PPO benefit designs<sup>1</sup>

Open network plans combine savings with access to dentists where enrollees need them.

Voluntary plans (employer contributes less than 50% of the cost of the plan)

Group size	2-9 enrolled employees					
Plan		O V1 Only	PPO V2			
Coinsurance for	PPO Non-PPO		PPO	Non-PPO		
Diagnostic and Preventive (D&P) Services (additional cleaning during pregnancy)	100%		0%			
Basic Services	Not co	overed	80%			
Major Services <sup>2</sup> (including implants)	Not co	overed	50%			
Endodontics and Periodontics³	Not co	overed	80%			
Oral Surgery <sup>3</sup>	Not co	overed	80%			
Orthodontics (Children to age 19)	Not co	overed	Not covered			
Calendar Year Deductible (per enrollee/per family)	\$	0	\$50/\$150			
Deductible Waived for D&P?	Not ap	plicable	Yes			
Calendar Year Maximum <sup>4</sup> (per enrollee)	Choice: A - \$500 B - \$750		\$1,000/\$1,000			
Fee Basis	PPO⁵		PPO <sup>5</sup>			
Rate Tiers	3 tier		3 tier			

<sup>&</sup>lt;sup>1</sup> This benefit information is only a summary and not intended or designed to replace or serve as the plan contract. Please contact your general agent or Delta Dental sales representative for complete information.

<sup>&</sup>lt;sup>2</sup> There is a 12-month waiting period for all major services, if covered. The waiting period may be waived for groups with proof of prior comprehensive group dental coverage with no break in coverage.

<sup>&</sup>lt;sup>3</sup> There is a six-month waiting period for all oral surgery, endodontic and periodontic services. The waiting period may be waived for groups with proof of prior comprehensive group dental coverage with no break in coverage.

<sup>&</sup>lt;sup>4</sup> Calendar year maximum is a single combined dollar amount; in- and out-of-network services will not accrue separately. The calendar year maximum will be higher for enrollees who visit an in-network provider.

<sup>&</sup>lt;sup>5</sup> Reimbursement for all dentists is based on the PPO contracted fee.

## Delta Dental PPO

#### Limitations and exclusions

#### Limitations

- 1. Exams and cleanings<sup>1</sup> are limited to twice each calendar year.
- 2. Bitewing x-rays are limited to once per benefit period for persons age 19 and over, twice for persons age 18 and under.
- 3. Full mouth x-rays are limited to once every five years.
- 4. Topical fluoride is limited to twice each calendar year for children under age 19.
- 5. Space maintainers are limited to the initial appliance for children to age 14.
- Sealants will be replaced only after two years have elapsed following any prior provision. Age limitations may vary.
- 7. Periodontal scaling and root planing in the same quadrant are limited to once every two years.
- 8. Crowns, inlays/onlays and prosthodontic appliances (bridges, dentures and implants) are limited to every five years.
- The orthodontic maximum amount is a lifetime maximum. Benefits are not paid to repair or replace any orthodontic appliance received under a Delta Dental plan.
- 10. Delta Dental will base payment for optional services on the contract allowance for the covered procedure. Optional services are those elected by the enrollee in lieu of lower cost conventional services.

#### **Exclusions**

- 1. Treatment of injuries or illness covered by workers' compensation.
- 2. Cosmetic surgery or procedures for purely cosmetic reasons.
- 3. Maxillofacial prosthetics.
- 4. Provisional and/or temporary restorations.
- 5. Services for congenital (hereditary) or developmental (following birth) malformations.
- 6. Treatments or devices that increase the vertical dimension of an occlusion, restore an occlusion to normal, replace tooth structure lost by abrasion or erosion, or otherwise.
- 7. Services provided, supplies furnished or devices started prior to a enrollee's effective eligibility date.
- 8. Prescription drugs, pre-medication and relative analgesia.
- Charges for anesthesia, other than general anesthesia or IV sedation, administered by a provider in connection with covered oral surgery or selected endodontic and periodontal surgery.
- 10. Experimental procedures.
- 11. Extraoral grafts.
- 12. Lab-processed crowns for children under age 12.
- 13. Fixed bridges and removable partials for children under age 16.
- 14. Indirectly fabricated resin-based inlays/onlays.
- 15. Services for any disturbance of the Temporomandibular (jaw) Joints (TMJ) or associated musculature, nerves and tissue except as provided under the TMJ benefit section, if applicable.
- 16. Missed and/or canceled appointments.

Please see the client contract and explanation of coverage for a complete list of limitations and exclusions.

<sup>&</sup>lt;sup>1</sup>Pregnant enrollees may receive an additional exam and either: one additional cleaning; or periodontal scaling or root planing per quadrant in the calendar year they are pregnant.

## Delta Dental Small Business Program

#### **Underwriting guidelines**

#### **Group size**

2-9 enrolled employees

#### **Eligible industries**

See Eligible Industries page for a complete list of eligible/ineligible industries.

#### Eligible employees

Full-time, permanent employees. Contract employees (category 1099) are not eligible. Employer must submit documentation to verify employer/employee relationship. A group of two cannot be comprised of a dependent relationship (e.g., husband and wife).

#### Eligible dependents

Spouse (or domestic partner, if offered by group) and dependent children up to age 26. Orthodontic treatment, if applicable, covers dependent children to age 19. Dependents in military service are not eligible.

#### Eligible retirees

Retiree coverage is available in an active employee plan if there is no break in coverage and employee contribution is identical for both plans. Coverage must be available to all retirees.

#### **Out-of-state enrollees**

Eligible employees residing out-of-state may receive care from any licensed dentist, regardless of location.

### Employer contribution (used to determine participation requirements)

Employee contribution must be paid through pretax payroll deductions.

#### **Employer-paid**

Employer contributes at least 50% of the cost of the plan.

#### Voluntary

Employer contributes less than 50% of the cost of the plan (employee may contribute up to 100% toward the cost of the plan).

#### Participation requirements (unless covered elsewhere)

All plans — If employer contributes 100% of the cost, all eligible employees must enroll. If employer contributes 100% of the cost for dependents, all eligible dependents must be enrolled.

If employer contributes:

0-49% (Voluntary) — At least 25% of all eligible employees or two for groups with 2-9 employees, whichever is greater.

50-99% (Employer-Paid) — At least 75% of eligible employees or two for groups with 2-9 employees, whichever is greater. At least 50% of employees with dependents must enroll their dependents.

#### Waiving coverage

Employees who contribute toward the cost of the premium for themselves and/or their dependents and employees/dependents with coverage elsewhere may have coverage waived.

#### Open enrollment

Employees who contribute towards the cost of coverage for themselves and/or their dependents, using pretax dollars, may enroll, terminate or change dependents status.

#### **Termination**

Dental coverage will end on the last day of the month when the primary enrollee is no longer eligible. Dependent coverage ends when a dependent is no longer eligible, or when the primary enrollee's coverage ends.

#### **Changing benefits**

Groups can only change benefits at the policy anniversary (renewal).

#### Waiting period

The below waiting periods may be waived if the group can provide proof of prior comprehensive group dental coverage with no break in coverage and a copy of the most recent invoice or statement from the previous carrier.

#### **Employer-paid plans**

Groups with 2-9: No waiting period

#### Voluntary plans

There is a six-month waiting period for all oral surgery, endodontic and periodontic services, if covered.

There is a 12-month waiting period for all major services, if covered.

## Delta Dental PPO™

#### Eligible/ineligible industries<sup>1</sup>

Eligible industries
Eligible industries         SIC code           Agriculture, Forestry, Fishing (except seasonal employees #0761-0783)         0100-0999           Mining, Oil and Gas Extraction         1000-1499           Construction Contractors         1500-1799           Manufacturing         2000-2699           Printing & Publishing         2700-2799           Manufacturing (except Jewelry Manufacturing #3911-3915)         2800-3999           Transportation         4000-4799           Communication (Radio, Telephone, TV/Radio Broadcasting)         4800-4899           Utilities         4900-4999           Wholesale Trade         5000-5199           Retail         5200-5510, 5610-5699, 5712-5736, 5912-5999           Finance (Banks, Securities, Credit Agencies)         6000-6299           Services         7100-7220, 7222-7230, 7242-7290, 7300-7318, 7320-7388, 7390-7630, 7632-7799           Employment Agencies (Management and Administrative Staff Only)         7361-7363           Hospitals         8062-8069
Medical Labs and Dental Labs
Level TwoSIC codeJewelry Manufacturing.3911-3915Auto Dealerships.5511-5599Restaurants.5800-5899Insurance Carriers/Brokers.6300-6499Real Estate.6500-6799Services.7000-7099, 7221, 7291-7299, 7319, 7631Beauty & Barber Shops.7231-7241Amusement, Recreation & Entertainment.7800-7999Medical Groups.8000-8059 & 8082-8099Legal.8100-8199Private Schools (Elementary & High School).8200-8299Engineering, Accounting, Research, Management & Related Services.8700-8799International Affairs.9721Management Carve-out (regardless of industry).9999
Ineligible industries SIC code
Seasonal Employees (Farm Labor & Mgt, Landscape and Horticultural services)0761-0783Staff Placed By Employment Agencies7361-7363Misc. Business Services7389Dentist offices8021Public Schools (Elementary & High School)²8200-8299Members of Membership Organizations/Associations8600-8699Private Households8811Misc. Services not elsewhere classified8999Public Administration (Cities, Counties, Police, etc.)9000-9720, 9722-9998Seasonal Employees (Christmas/Part-time help)No SICHigh Turnover³Varies

 $<sup>^{\</sup>scriptscriptstyle 1}\,$  SIC rate level cannot change for renewing business.

<sup>&</sup>lt;sup>2</sup> Public Sector Groups are an eligible industry with Delta Dental NJ/CT; they are excluded under the Small Business Program.

<sup>3</sup> A business has high turnover if 20% or more of the average number of its employees during the past 12 months were newly hired for reasons other than the growth of the business.

## △ DELTA DENTAL®

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