



# Your Dental Policy

## From Delta Dental of New Jersey, Inc.

Delta Dental Individual- Basic Family PPO Plan II

Delta Dental of New Jersey, Inc.  
P.O. Box 16354  
Little Rock, AR 72231

1-888-899-3734  
[www.deltadentalcoversme.com](http://www.deltadentalcoversme.com)



## WELCOME

**Delta Dental of New Jersey, Inc.** (“**Delta Dental**”) welcomes **You** and the other **Covered Persons You** have signed up for coverage.

This **Policy** has facts **You** need to know. It includes information about Eligibility, Enrollment, **Covered Services**, **Benefit Limitations**, and **Exclusions**. **Your** rights under this **Delta Dental** individual dental **Policy** are also included. Please read it carefully and refer to it for questions about this dental coverage.

The terms “**You**” and “**Your**” means the person(s) who signed up for this **Policy**. The terms “**We**,” “**Us**” and “**Our**” means **Delta Dental**. The capitalized words used throughout this **Policy** have specific meanings. The meanings of capitalized words are in the Definitions section of this **Policy**.

This **Policy** is issued by **Delta Dental of New Jersey, Inc.** and delivered in New Jersey. All terms, conditions, and other rules of this **Policy** are governed by New Jersey law for individual dental coverage. All **Benefits** are paid based on the terms, conditions, and rules of this **Policy**.

**Policy** service is provided by Wyssta Services, Inc. located at 2801 Hoover Road, P.O. Box 103, Stevens Point, WI 54481-0103.

For questions about this **Policy**, call **Delta Dental** Customer Service at 1-888-899-3734.

## 10-DAY RIGHT TO REVIEW AND RETURN THIS POLICY

Please read this **Policy** carefully. If **You** are not satisfied, **You** may return the **Policy** within 10 days after **You** received it. Mail it to **Delta Dental** along with **Your** name and **Delta Dental** Member ID Number at the address shown below. Any **Subscription Charges You** paid will be refunded. If any **Covered Person** received **Benefits** during the 10-day period, **Subscription Charges** paid will be refunded to **You** less the amounts that **We** paid for **Claims**. If the amount of the **Claims** paid is greater than the **Subscription Charges** paid, no refund will be issued. If **You** do not return it within the 10-day period, it means **You** accept the terms of this **Policy**.

## POLICY RENEWAL AND SUBSCRIPTION CHARGES

**You** may keep this **Policy** in force by timely payment of **Subscription Charges**. But, **Delta Dental** may not renew this **Policy** on the following basis:

1. Non-payment of **Subscription Charges**. There is a grace period of thirty (30) days (ninety (90) days if **You** are getting a **Premium Subsidy** for this **Policy**) as noted in Section 4.3, or
2. Fraud or material misrepresentation made by or with the knowledge of a **Covered Person** applying for this **Policy** or making a **Claim** for **Benefits** under this **Policy**, or
3. A **Covered Person** engaging in intentional non-compliance with material rules of this **Policy**, or
4. Sending any **Claim** to **Delta Dental** which has a knowing misstatement of fact, or
5. **Delta Dental** ceasing to renew all **Policies** issued on this form to residents of New Jersey.

**Delta Dental** may not renew this **Policy** for the reasons above as of any **Subscription Charges** due date. Other than for reasons of insurance fraud, at least 90 days' notice will be given for any non-renewal action under this provision. It will be mailed or e-mailed to **Your** last physical address or e-mail address in **Delta Dental's** records. Other than for reasons of insurance fraud, if **Delta Dental** fails to give 90-days' notice of non-renewal, it will stay in effect until 90 days after notice is given or until the effective date of any replacement coverage, whichever happens first. No **Benefits** will be paid for **Dental Services** incurred during any period for which **Subscription Charges** have not been paid; the only exception appears in Section 4.3.

THIS **POLICY**, INCLUDING THE DECLARATION, ANY WRITTEN AMENDMENTS TO THIS **POLICY**, AND **YOUR** COMPLETED APPLICATION ATTACHED TO THIS **POLICY**, MAKE UP THE ENTIRE AGREEMENT AND UNDERSTANDING BETWEEN **YOU** AND **DELTA DENTAL OF NEW JERSEY, INC.** ALL CHANGES TO THIS **POLICY** WILL BE COMMUNICATED IN WRITING IN ACCORDANCE WITH SECTION 4.6.

DELTA DENTAL OF NEW JERSEY, INC.  
1639 ROUTE 10  
PARSIPPANY, NEW JERSEY 07054

By: \_\_\_\_\_  
Vice President, Underwriting & Actuarial Services

## Dental Program Overview

This overview has a general description of **Your** dental **Policy**. Use it as a helpful reference. Details of **Your** program appear in Section 7.0, “**Schedule of Benefits**.” Note that all terms in **bold** print are defined in Section 2.0. **Adult Enrollees** and Pediatric **Enrollees** (if applicable) receive different **Benefits** under this **Policy**. This overview generally describes each type of coverage. The details appear in the **Policy**.

This **Policy** will pay a **Benefit** only for **Covered Services**. **Covered Services** may not result in payment of a **Benefit** under this **Policy** due to **Benefit Limitations** and **Exclusions**. **You** are required to obtain a **Prior Authorization** from **Us** before a service is performed for some **Covered Services** for **Pediatric Enrollees**. Those **Services** are described in Section 10.2. Where **Prior Authorization** is required but not obtained, **We** can apply a penalty of up to 50% of the charges that would otherwise be covered.

Where a **Dental Service** is a **Covered Service** and **We** pay a **Benefit** for it, **We** base **Our Benefit** on the **Allowed Amount** for the **Service**. That is explained in Section 5.0. It will vary based on the actual fee the **Dentist** charges for the **Dental Service**. **Our Benefit Amount** will generally be the **Allowed Amount** times the **Coverage Percent** for the **Covered Service**. For example, if the **Coverage Percent** for teeth cleaning is 80%, **We** would multiply the **Allowed Amount** by 80% and would pay that amount, subject to the **Benefit Maximum** for **Adult Enrollees** which is listed in Section 6.6 or subject to the **Cost Share Limit** which is listed in Section 6.2. for **Pediatric Enrollees**.

**You** will pay the difference between the **Benefit** that **We** pay (which could be zero, depending on **Benefit Limitations** and **Exclusions**) and the **Approved Amount** for the **Service**. The **Approved Amount** for **Network Dentists** and for **Delta Dental Premier® Dentists** is limited by **Delta Dental** and may be less than the **Dentist** would usually charge for a **Dental Service**. The **Approved Amount** for **Non-Participating Dentists** is the full amount the **Dentist** charges for the **Dental Service**.

Because **We** apply the **Coverage Percent** to the **Allowed Amount**, and because there are **Benefit Limitations** and **Exclusions** and **Alternate Treatment Limitations** that may apply to the **Dental Service** that **You** receive, **We** may pay no **Benefit** toward a **Covered Service** or, pay a **Benefit** that is less than the **Coverage Percent** of the **Approved Amount**. **You** should read the detail in Sections 7.0 and 8.0. As **We** note in Section 10.1, for **Covered Services** which do not already require **Prior Authorization**, **We** urge **You** to ask for a **Pre-Treatment Estimate** for **Dental Services** which cost more than \$300. But **You** can also ask for one for **Dental Services** that cost less than that.

SUMMARY RELATING TO PEDIATRIC ENROLLEES	
Summary of Covered Services (IMPORTANT NOTE - - This is only a summary. Section 7.0 lists the Covered Services as well as the Specific Limitations and Specific Exclusions that apply to each Covered Service. And, Section 8.0 lists the General Exclusions that apply under this Policy. Network Dentists are described in Section 1.2.1.)	Coverage Percent of the Allowed Amount Paid by Delta Dental*
<b>Preventive and Diagnostic Dental Services</b> to check existing dental health and to prevent dental disease, such as exams, cleanings, and x-rays.	100%
<b>Basic Restorative Dental Services</b> to fix or repair teeth harmed by decay or fracture, such as amalgam and composite fillings.	50%
<b>Crowns</b> Repair of teeth with crowns when they cannot be restored with other filling materials.	50%
<b>Endodontics</b> The care of teeth with damaged nerves, such as root canal treatment.	50%
<b>Periodontics</b> The treatment of diseases of the gums and supporting bone, such as scaling and root planing.	50%
<b>Fixed and Removable Prosthodontics</b> <b>Dental Services</b> and appliances to replace missing teeth, such as dentures and bridges (excluding implants).	50%
<b>Implants</b> Implant Services for edentulous <b>Pediatric Enrollees</b> (otherwise implants are not covered).	50%
<b>Adjunctive General Services</b> <b>Dental Services</b> include consultations, general anesthesia, and palliative care (temporary treatment of dental pain).	50%
<b>Oral Surgery</b> Tooth extractions and other dental surgery.	50%
<b>Medically Necessary Orthodontic Services</b>	50%
<b>Coverage Period Deductible (applied to Preventive and Diagnostic Services)</b>	\$135 per <b>Pediatric Enrollee</b> \$405 for all <b>Pediatric Enrollees</b>
<b>Coverage Period Maximum Cost Share Limit</b>	\$350 per <b>Pediatric Enrollee</b> \$700 per two (2) or more <b>Pediatric Enrollees</b>

As noted above, the **Dentist** a **Pediatric Enrollee** uses, the **Deductible**, **Cost Share Limit**, **Specific Exclusions** and **Specific Limitations and General Exclusions** can also affect the amount **You** owe. See Sections 6.0, 7.0, and 8.0 for details.

SUMMARY RELATING TO ADULT ENROLLEES	
Summary of Covered Services (IMPORTANT NOTE - - This is only a summary. Section 7.0 lists the Covered Services as well as the Specific Limitations, Alternate Treatment Limitations and Specific Exclusions that apply to each Covered Service. And, Section 8.0 lists the General Exclusions that apply under this Policy. Network Dentists are described in Section 1.2.1)	Coverage Percent of the Allowed Amount Paid by Delta Dental*
<b>Preventive and Diagnostic Dental Services</b> to check existing dental health and to prevent dental disease, such as exams, cleanings, and x-rays.	100%
<b>Basic Restorative Dental Services</b> to fix or repair teeth harmed by decay or fracture, such as amalgam and composite fillings.	60%
<b>Crowns</b> Repair of teeth with crowns when they cannot be restored with other filling materials.	50%
<b>Endodontics</b> The care of teeth with damaged nerves, such as root canal treatment.	50%
<b>Periodontics</b> The treatment of diseases of the gums and supporting bone, such as scaling and root planing.	50%
<b>Fixed and Removable Prosthodontics</b> <b>Dental Services</b> and appliances to replace missing teeth, such as dentures and bridges (excluding implants).	50%
<b>Oral Surgery</b> Tooth extractions and other dental surgery.	50%
<b>Adjunctive General Services</b> <b>Dental Services</b> include consultations, general anesthesia, and palliative care (temporary treatment of dental pain).	50%
<b>Coverage Period Deductible</b> when services are rendered by a <b>Network Dentist</b> (not applied to Preventive and Diagnostic Services)	\$25 per <b>Adult Enrollee</b> \$75 for all <b>Adult Enrollees</b>
<b>Coverage Period Deductible</b> when services are rendered by a <b>non-Network Dentist</b> (applied to Preventive and Diagnostic Services)	\$50 per <b>Adult Enrollee</b> \$150 for all <b>Adult Enrollees</b>
<b>Coverage Period Annual Maximum</b> when services are rendered by a <b>Network Dentist</b>	\$1,000
<b>Coverage Period Annual Maximum</b> when services are rendered by a <b>non-Network Dentist</b>	\$750

As noted above, the **Dentist** an **Adult Enrollee** uses, the **Deductible**, **Specific Exclusions** and **Specific Limitations and General Exclusions** can also affect the amount **You** owe. See Sections 6.0, 7.0, and 8.0 for details. Implants and Orthodontic Services are not covered for **Adult Enrollees** of any age and not covered for **Covered Persons** age 19 and above.

## Table of Contents

	Page
<b>1.0 – USING THIS DENTAL PROGRAM .....</b>	<b>7</b>
<b>2.0 – POLICY DEFINITIONS.....</b>	<b>10</b>
<b>3.0 – ELIGIBILITY AND ENROLLMENT .....</b>	<b>18</b>
<b>4.0 – SUBSCRIPTION CHARGES, POLICY RENEWAL, AND TERMINATION.....</b>	<b>21</b>
<b>5.0 – CHOOSING A DENTIST .....</b>	<b>24</b>
<b>6.0 – POLICY COVERAGE TERMS .....</b>	<b>31</b>
<b>7.0 – SCHEDULE OF BENEFITS .....</b>	<b>33</b>
7A – DENTAL SERVICES RENDERED TO PEDIATRIC ENROLLEES .....	33
7B– DENTAL SERVICES RENDERED TO ADULT ENROLLEES .....	48
<b>8.0 - GENERAL EXCLUSIONS (APPLICABLE TO ALL DENTAL SERVICES) .....</b>	<b>62</b>
8.1 – GENERAL EXCLUSIONS APPLICABLE TO PEDIATRIC ENROLLEES.....	62
8.2 – GENERAL EXCLUSIONS APPLICABLE TO ADULT ENROLLEES.....	66
<b>9.0 – OTHER PAYMENT RULES THAT AFFECT YOUR COVERAGE.....</b>	<b>69</b>
<b>10.0 - PRIOR AUTHORIZATIONS, PRE-TREATMENT ESTIMATES, CLAIMS, AND APPEALS.....</b>	<b>70</b>
<b>11.0 - GENERAL TERMS AND CONDITIONS .....</b>	<b>75</b>
<b>12.0 - PRIOR AUTHORIZATION REQUIREMENTS (APPLICABLE ONLY TO PEDIATRIC ENROLLEES) .....</b>	<b>78</b>
<b>APPENDIX A TO SECTION 12.0 SERVICES REQUIRING PRIOR AUTHORIZATION .....</b>	<b>79</b>

## 1.0 – USING THIS DENTAL PROGRAM

### 1.1 - About Delta Dental

**Delta Dental of New Jersey, Inc. (“Delta Dental”)** is a New Jersey not-for-profit dental service corporation. **Delta Dental** is a member of the **Delta Dental** Plans Association. **We** cover people across the country with both individual and company-sponsored dental programs.

#### 1.2.1 Network Dentists in New Jersey

**Your Policy** lets **You** get **Dental Services** from **any Dentist**. **However, You will maximize Your benefits under this Policy and may be able to reduce Your** out-of-pocket costs if **You** choose to get services for **Adult Enrollees** and **Pediatric Enrollees** from a **Network Dentist**. Under this **Policy**, a **Network Dentist** is a **Delta Dental PPO<sup>SM</sup> Dentist**. When **Dental Services** are provided by a general **Dentist** or a specialist who is a **Delta Dental PPO<sup>SM</sup> Dentist**, the percentage paid by **Delta Dental** is based on the least of the **Dentist’s** actual fees, the fees the **Dentist** filed with **Delta Dental** or the **PPO Approved Fees**. **Your** out-of-pocket costs may be lower if **You** use a **Delta Dental PPO<sup>SM</sup> Dentist** because the fee limits for **Delta Dental PPO<sup>SM</sup> Dentists** are usually lower. **However, Your Policy** covers the same **Dental Services** whether or not **You** use a **Delta Dental PPO<sup>SM</sup> Dentist**. For further information, call Customer Service at 1-888-899-3734.

#### 1.2.2 Non-Network Dentists

**You** may get **Dental Services** from a **Non-Network Dentist** (a **Delta Dental Premier® Dentist** or a **Non-Participating Dentist**). If **You** visit a **Non-Network Dentist**, **You** will be responsible for making payment to the **Dentist** for the difference between the **Approved Amount** and the **Delta Dental Benefit**. Because **Claims** must be submitted to **Delta Dental** within twelve months of the date **Dental Services** are completed in order to be entitled to **Benefits** under this **Policy**, **You** should check **Your Explanation of Benefits** to be sure a **Claim** is submitted to **Delta Dental** for all **Dental Services** that **You** receive from **Non-Participating Dentists** within twelve months after all **Dental Services** are completed.

### 1.3 Locating a Network Dentist

**Delta Dental** offers two easy ways to find a **Network Dentist** 24 hours a day, 7 days a week. **You** can either:

- Call 1-888-899-3734
- Access **Our** Website at [www.deltadentalcoversme.com](http://www.deltadentalcoversme.com)

By calling, **You** can get a customized list of **Network Dentists**, both general **Dentists** and specialists that are **Delta Dental PPO<sup>SM</sup> Dentists** within the area of **Your** request. **Delta Dental** mails the list to **Your** home. By searching on **Our** Website, **You** can get a customized list of **Network Dentists** in a specific town. The list can be downloaded right away. **You** can search for as many towns as needed. Using either method, **You** can get listings of general **Dentists** only or specialists only. **You** can get **Network Dentist** information for any of the 50 states should **You** need a **Dentist** when **You** travel outside of New Jersey.



#### 1.4 Selecting a Network Dentist

- All **Delta Dental PPO<sup>SM</sup> Dentists** have agreed, in writing, with **Our Claims** processing procedures. For example, **Delta Dental PPO<sup>SM</sup> Dentists** agree not to bill separate charges for infection control measures.
- **Delta Dental PPO<sup>SM</sup> Dentists** have agreed to accept the least of their actual charge, the fee they file with **Delta Dental** or **Another Delta Dental Plan**, or **Delta Dental's Approved Amount** under the program as payment in full. They agree to not charge **You** for amounts more than shown in the "patient payment" part of the **Explanation of Benefits**.
- **Delta Dental PPO<sup>SM</sup> Dentists** send **Claims** straight to **Delta Dental** on **Your** behalf. **You** may be asked to fill out part of the form during **Your** visit.
- **Delta Dental PPO<sup>SM</sup> Dentists** will get the **Benefit** straight from **Delta Dental**. **You** will get an **Explanation of Benefits**. It will inform **You** of the amount **You** owe.

#### 1.5 Your First Dental Visit

Tell **Your Dentist** that **You** are covered under this **Delta Dental Policy**. Also, give the **Dentist Your Delta Dental Subscriber ID** number and **Your** identification card. The **Dentist** should contact **Delta Dental** at 1-888-899-3734 or at [www.deltadentalcoversme.com](http://www.deltadentalcoversme.com) to check **Your** eligibility as well as details about this **Policy**, such as **Covered Services**, **Deductibles**, **Benefit Limitations**, **Exclusions**, and **Dental Services** that require **Prior Authorization** for **Pediatric Enrollees** covered under this **Policy**.

If **Your Dentist** plans to perform a **Dental Service** for a **Pediatric Enrollee** that requires **Prior Authorization**, **You** or **Your Dentist** must take the steps set out in Sections 10.0 and 12.0. Where **Prior Authorization** is required but not obtained, **We** can apply a penalty of up to 50% of the charges that would otherwise be covered.

If **Your Dentist** submits a proposed treatment plan to **Delta Dental**, **Delta Dental** will supply a **Pre-Treatment Estimate** for **Services**. A **Pre-Treatment Estimate** is available for **Dental Services** for **Adult Enrollees** and also for **Pediatric Enrollees** even for **Dental Services** for which **Prior Authorization** is not required. This will let **You** and **Your Dentist** find out how much of the charge **You** owe. Before treatment is started, be sure **You** talk with **Your Dentist** about the total amount of his or her fee. **Delta Dental** suggests **You** ask **Your Dentist** to send a request for **Pre-Treatment Estimate** for treatment costing \$300 or more even if **Prior Authorization** for required services rendered to **Pediatric Enrollees** is not required. Keep in mind that **Pre-Treatment Estimates** are only estimates and not promises or guarantees of payment.

## 1.6 Contacting Delta Dental

### On the Web

Visit **Us** at [www.deltadentalcoversme.com](http://www.deltadentalcoversme.com) to sign up for **Our** secure Web site. Once signed up, **You** can check **Your Covered Services** and eligibility. **You** can check claim payments and view the **Cost Share** and **Deductible** balances for all of the people covered under **Your Policy**. **You** can also print more ID Cards for persons covered under **Your Policy**.

### By Phone

**Delta Dental Customer Service** can be reached toll-free by calling 1-888-899-3734 Monday through Friday during business hours. Customer Service Representatives can help **You** with:

- Confirming eligibility for **Benefits**
- Helping **You** understand **Your Policy**
- Checking the status of a **Claim**
- Determining how much of **Your Deductible** or **Cost Share Limit** is left
- Locating a **Network Dentist**

Calls to **Our** toll-free number first go through **Our** Interactive Voice Response (IVR) system. The IVR includes claim payment information, a directory of **Network Dentists**, and contact information. **You** can also transfer to a Customer Service Representative. A touch-tone phone is needed to use the IVR. **We** also offer services for **Covered Persons** who are non-English speaking or hearing-impaired.

### By Mail

Delta Dental of New Jersey, Inc.  
c/o Wyssta Services, Inc.  
P.O. Box 103  
Stevens Point, WI 54481-0103

(**Policy** service is provided by Wyssta Services, Inc.)

## 2.0 – POLICY DEFINITIONS

1. **"Adult Enrollee"** means a **Covered Person** who is age nineteen (19) or older at the **Policy Anniversary Date**.
2. **"Adverse Benefit Determination"** means a decision **Delta Dental** makes that results in a **Benefit Amount** which is less than the amount submitted on the **Claim** or request for **Prior Authorization**. This includes **Delta Dental's** not paying any **Benefit Amount** for the **Dental Service**. Where **Prior Authorization** is required but not obtained, **We** can apply a penalty of up to 50% of the charges that would otherwise be covered.
3. **"Allowed Amount"** means the fee amount used in calculating the **Benefit** for the given **Covered Service**. The **Benefit** may be less than the **Allowed Amount** due to **Benefit Limitations**. The **Allowed Amount** may be less than the **Approved Amount**.
4. **"Alternate Treatment Limitation"** means the **Benefit** under this **Policy** is based on the least costly **Covered Service** **Delta Dental** determines is sufficient for the diagnosis or treatment of **Your** dental problem. **Alternate Treatment Limitations** only apply to **Dental Services** rendered to **Adult Enrollees**.
5. **"Annual Period"** means each **Calendar Year**.
6. **"Another Delta Dental Plan"** means a **Delta Dental** member company in a state other than New Jersey and/or a **Delta Dental** member company affiliate of such corporation.
7. **"Approved Amount"** means the total fee which the **Delta Dental Premier® Dentist** or **Delta Dental PPO<sup>SM</sup> Dentist** has agreed to accept as payment in full for the **Dental Service** provided. It includes both **Delta Dental's Benefit Amount** and the **Your** payment obligation. For **Non-Participating Dentists** it is the fee actually charged for the **Dental Services** provided.
8. **"Benefit"** or **"Benefit Amount"** is the dollar amount which **Delta Dental** will pay under this **Policy** toward a **Covered Service**.
9. **"Benefit Limitations"** are restrictions on the **Benefit Amounts payable** under this **Policy**. **Benefit Limitations** include the following: (a) the **Coverage Percent** specified in Section 7.0; (b) the **Deductible** amount and the **Benefit Maximum** specified in Section 6.0; (c) the limit on the **Approved Amount** for the **Dental Service** specified in Section 7.0; (d) the **Alternate Treatment Limitation** described in Section 6.5, and (e) the **Specific Limitations** contained in 7.0.
10. **"Benefit Maximum"** means the total dollar limit that **Delta Dental** will pay toward **Covered Services** for each **Adult Enrollee** during a **Coverage Period**. See Section 6.4.
11. **"Benefited As"** refers to when a **Dental Service** is performed or pre-estimated for an **Adult Enrollee**, but the **Benefit Amount** is based on a different **Dental Service** or category of **Dental**

**Service.** When this happens, all the **Benefit Limitations** and **Exclusions** apply to the **Dental Service** for which **Delta Dental** pays the **Benefit**.

12. **“Child with Special Health Care Needs”** means a **Pediatric Enrollee**: (a) who has a chronic physical, developmental, behavioral, or emotional condition and who as a result requires **Dental Service** of a type or amount beyond that required by children generally and (b) for whom **Delta Dental** has received satisfactory proof of (a) above within twelve (12) months prior to the date the **Dental Service** was completed.
13. **“Civil Union”** is defined as a **Civil Union** under the New Jersey **Civil Union Act** (L. 2006, c. 103) or a same sex relationship validly established under the law of another state that gives substantially all of the rights and obligations of married couples.
14. **“Civil Union Partner”** means a person who is a party to a **Civil Union**.
15. **“Claim”** is a request to **Delta Dental** to pay a **Benefit** under this **Policy**.
16. **“Coinsurance Percent”** means the percentage of the **Allowed Amount** for a **Covered Service** paid by a **Covered Person** after any applicable **Benefit Limitations**.
17. **“Completion Date”** means the date that a **Dental Service** is finished. Most **Dental Services** are finished in one day. The **Completion Date** for multistage **Dental Services** is defined in Section 9.1 of this **Policy**.
18. **“Comprehensive”** means when a **Dental Service** is inclusive of a related **Dental Service**. For example: periodontal osseous surgery is the **Comprehensive Dental Service** as it includes not only a periodontal flap procedure but also flap entry and closure.
19. **“Comprehensive Orthodontic Treatment”** means a coordinated diagnosis and treatment leading to the improvement of a **Patient’s** craniofacial dysfunction and/or dentofacial deformity which may include anatomical, functional and/or esthetic relationships. Treatment may utilize fixed and/or removable orthodontic appliances and may also include functional and/or orthopedic appliances in growing and non-growing **Patients**. **Comprehensive Orthodontic Treatment** does not include minor treatment to control harmful habits limited or interceptive treatment unless such services are a significant part of a **Comprehensive Orthodontic Treatment** plan that meets the **Medically Necessary Orthodontic Services** criteria.
20. **“Cost Share”** means the total amount a **Covered Person** pays out of his or her own pocket per **Calendar Year** for **Covered Services** completed by **Network Dentists** on a **Pediatric Enrollee** during the **Coverage Period**.
21. **“Cost Share Limit”** means the maximum amount of **Cost Share** that a **Covered Person** must pay per **Calendar Year** before **Delta Dental** pays 100% of the **Allowed Amount** for **Covered Services** completed by **Network Dentists** on **Pediatric Enrollees**.

22. **"Coverage Effective Date"** means the date, beginning at 12:01 a.m., that the **Covered Person** becomes eligible for **Benefits** under this **Policy**.
23. **"Coverage Expiration Date"** means midnight on the date that all **Covered Persons** stop being eligible for the **Benefits** under this **Policy**.
24. **"Coverage Percent"** means the percentage of the **Allowed Amount** to be paid by **Delta Dental** for a **Covered Service** by a **Network Dentist**.
25. **"Coverage Period"** means the term of this **Policy**, in months, beginning on the **Coverage Effective Date** and ending on the **Coverage Expiration Date**, during which most covered **Dental Services** must be finished by the **Completion Date** as defined in Section 9.1 of this **Policy** to be eligible for a **Benefit** under this **Policy**.
26. **"Covered Person"** means the **Subscriber** and each other person who is eligible and enrolled for coverage under this **Policy**. A **Covered Person** may include the **Subscriber's Spouse**, a former **Spouse** for whom the **Subscriber** is legally liable to provide dental coverage, a **Civil Union** or **Domestic Partner**, and each child who is either a **Pediatric Enrollee** or who is an **Adult Enrollee** who is age 19 but less than 27 years of age. A child shall include a biological child, stepchild, foster child, legally adopted child, child of the **Subscriber's Civil Union Partner** or **Domestic Partner**, and children under a court appointed guardianship. A **Covered Person** must be listed on the application that is part of this **Policy**, be accepted by **Delta Dental** as being covered under this **Policy**, and on whose behalf the proper **Subscription Charges** have been paid. A person shall no longer be a **Covered Person** under this **Policy** at the point when such person stops meeting the definition of **Subscriber** and/or **Covered Person**, or as of the **Coverage Expiration Date**. Persons in military service are not eligible to be **Covered Persons** under this **Policy**.
27. **"Covered Service(s)"** are **Dental Services** that are listed under the heading "Covered Services" in Section 7.0. **Covered Services** completed by **Network Dentists** and **Non-Network Dentists** are eligible for payment of **Benefits** under this **Policy** subject to applicable **Benefit Limitations** and **Exclusions**.
28. **"Deductible"** means the specified dollar amount that a **Covered Person** is required to pay toward a **Covered Service** each **Calendar Year** before **Delta Dental** will pay any **Benefit** toward the **Covered Service**. That dollar amount is specified in Section 7.0 of this **Policy**.
29. **"Definitive Procedure"** means any **Dental Service** which has been given a Current Dental Terminology (CDT) procedure code. **Definitive Procedures** may be combined for payment purposes. That a **Dental Service** has been assigned a CDT procedure code does not mean it is a **Covered Service**.
30. **"Delta Dental"** means Delta Dental of New Jersey, Inc.
31. **"Delta Dental Premier® Dentist"** means a **Dentist** who (a) has a participation agreement in force with **Delta Dental** or with **Another Delta Dental Plan** but is not a **Delta Dental PPO<sup>SM</sup> Dentist** as defined in this **Policy**. **Delta Dental Premier® Dentists** are not **Network Dentists** under this

**Policy** and the **Cost Share Limit** for **Pediatric Enrollees** does not apply to the **Dental Services** they provide.

32. “**Delta Dental PPO<sup>SM</sup> Dentist**” means a **Dentist** who has a **Delta Dental PPO<sup>SM</sup> Dentist** agreement in force with **Delta Dental** or, in states other than New Jersey, is a **Dentist** identified by **Another Delta Dental Plan** as a **Delta Dental PPO<sup>SM</sup> Dentist**.
33. “**Dental Service(s)**” means dental treatment and related procedures rendered by a **Dentist** or other person duly licensed to render that treatment by the state or country in which they were rendered.
34. “**Dentally Necessary**” or “**Dental Necessity**” means **Dental Services** that a **Dentist**, exercising prudent clinical judgment, would provide to a **Patient** for the purpose of preventing, evaluating, diagnosing or treating an illness, injury, disease or its symptoms, and that are: (1) in accordance with generally accepted standards of dental practice; (2) clinically appropriate, in terms of type, frequency, extent, site and duration and considered effective for successfully treating the **Patient's** illness, injury or disease; and (3) not primarily for the convenience of the **Patient**, **Dentist** or other health care provider, and (4) not more costly than an alternative service or sequence of services fulfilling the requirements of the specific situation or the extenuating circumstances as to the diagnosis or treatment of that **Patient's** illness, injury or disease. For the purposes of this definition, “generally accepted standards of dental practice” means standards that are based on credible scientific evidence published in peer-reviewed dental literature generally recognized by the relevant dental community or otherwise consistent with the standards set forth in policy issues involving clinical judgment.
35. “**Dentist**” means a person duly licensed to practice **Dentistry** in the state or country in which the treatment is rendered.
36. “**Dentistry**” is defined as the evaluation, diagnosis, prevention and/or treatment (non surgical, surgical or related procedures) of diseases, disorders and/or conditions of the oral cavity, maxillofacial area and/or the adjacent and associated structures and their impact on the human body; provided by a **Dentist**, or another person duly licensed to render that treatment by the state or country in which they were rendered within the scope of his/her education, training and experience.
37. “**Domestic Partner**” means a person who is a party to a domestic partnership under the New Jersey Domestic Partnership Act, N.J.S.A. 26:8A-1 et. seq.
38. “**Emergency Dental Services**” means **Covered Services** performed on **Pediatric Enrollees** that are necessary for the immediate relief of a specific condition of the oral cavity and/or contiguous tissues which causes severe and/or intractable pain and/or could compromise the life, health, or safety of the beneficiary unless treated immediately. For example: pain or acute infection from a restorable or non-restorable tooth.

39. **“Excluded”** and **“Exclusions”** mean **Dental Services** and/or charges for which no **Benefit** is payable under this **Policy**. They may be **Specific Exclusions** (see Section 7.0) or **General Exclusions** (see Section 8.0).

40. **“Explanation of Benefits”** means a computer-generated statement from **Delta Dental** that **You** will receive after **We** process a **Claim** for **You** or a **Covered Person** describing how **Delta Dental** determined the **Benefit** for the **Dental Services** submitted on the **Claim** or telling **You** the information **Delta Dental** requires before a **Benefit** determination can be made.”

42. **“Family”** means the **Subscriber**, **Spouse**, and children who are all **Covered Persons** eligible for coverage and enrolled by the **Subscriber**.

43. **“General Exclusion(s)”** means the **Exclusions** listed in Section 8.0.

44. **“In Conjunction With”** means in close association with or as part of another **Dental Service** or episode of treatment including, but not limited to, being performed on the same day.

45. **“Medically Necessary Orthodontic Services”** means **Comprehensive Orthodontic Treatment** that meets the criteria for **“Dental Necessity”** as defined in this policy and also meets at least one of the following criteria:

- a. The **Pediatric Enrollee’s** condition necessitates a core of 26 or more points on a correctly scored modified Salzmann Malocclusion Severity Assessment; or
- b. The **Pediatric Enrollee** demonstrates that the requested treatment will significantly ameliorate a mental, emotional, or behavioral condition associated with the **Pediatric Enrollee’s** dental condition; or
- c. The **Pediatric Enrollee** presents evidence demonstrating severe functional difficulties, developmental anomalies of facial bones and/or oral structures, or facial trauma resulting in severe functional difficulties.

**Medically Necessary Orthodontic Services** are a **Covered Service** for **Pediatric Enrollees** only and require **Prior-Authorization**. Where **Prior Authorization** is required but not obtained, **We** can apply a penalty of up to 50% of the charges that would otherwise be covered. Orthodontic Services are not covered for **Adult Enrollees** of any age and not covered for **Covered Persons** age 19 and above.

46. **“Network Dentist”** means a **Delta Dental PPO<sup>SM</sup> Dentist** as defined in this **Policy**. The **Cost Share Limit** applies for services provided by a **Network Dentist** for **Pediatric Enrollees**.

47. **“Non-Network Dentist”** means any **Dentist** who is not a **Delta Dental PPO<sup>SM</sup> Dentist**. **Delta Dental Premier<sup>®</sup> Dentists** and **Non-Participating Dentists** are **Non-Network Dentists**. The **Cost Share Limit** does not apply for services provided by a **Non-Network Dentist** for **Pediatric Enrollees**.

48. **“Non-Participating Dentist”** means any **Dentist** other than a **“Delta Dental Premier<sup>®</sup> Dentist”** or a **“Delta Dental PPO<sup>SM</sup> Dentist”** as defined in this **Policy**. **Non-Participating Dentists** are **Dentist** that

do not have an agreement in place with **Delta Dental**. **Non-Participating Dentists** are not **Network Dentists** under this **Policy** and the **Cost Share Limit** for **Pediatric Enrollees** does not apply to the **Dental Services** they provide.

49. **“Premier® Participating Dentist Maximum Approved Charge”** or **“PMAC”** means the highest amount which **Delta Dental** approves for purposes of compensating the **Delta Dental Premier® Dentist** for a **Dental Service**. This includes the amount payable by both **Delta Dental** and the **Covered Person**. It can be changed from time to time by **Delta Dental** or by **Another Delta Dental Plan**. The **Premier Participating Dentist Maximum Approved Charge** may vary by state or region within a state.
50. **“Patient(s)”** are people who receive the **Dental Services**, a **Prior Authorization**, or a **Pre-Treatment Estimate** for **Dental Services**.
51. **“Pediatric Enrollee”** means a **Subscriber** and each other person who is eligible and enrolled for coverage under this **Policy** who is less than age nineteen (19) at the **Policy Anniversary Date**. It includes the **Subscriber’s Spouse**, a former **Spouse** for whom the **Subscriber** is legally liable to provide dental coverage, a **Civil Union** or **Domestic Partner**, a biological child, stepchild, foster child, legally adopted child, child of the **Subscriber’s Civil Union or Domestic Partner**, and children under a court appointed guardianship who are less than age nineteen (19) at the **Policy Anniversary Date**. The **Pediatric Enrollee** is the person who (a) is listed on the application that is a part of this **Policy**; (b) has been accepted by **Delta Dental** as a **Pediatric Enrollee**; and (c) for whom the proper **Subscription Charges** have been paid in full. A person shall no longer be a **Pediatric Enrollee** under this **Policy** at the point when such person is age 19 or over at the most recent **Policy Anniversary Date**, or otherwise stops meeting the definition of **Pediatric Enrollee**, or as of the **Coverage Expiration Date**. Persons in military services are not eligible to be **Pediatric Enrollees** under this **Policy**.
52. **“Policy”** means this document.
53. **“Policy Anniversary Date”** means the date this **Policy** becomes effective and the beginning of each 12 month period this **Policy** is subsequently renewed.
54. **“PPO Approved Fee”** means the fee approved by **Delta Dental** or by **Another Delta Dental Plan** for **Dental Services** rendered by **Delta Dental PPO<sup>SM</sup> Dentists** in the respective state. This includes the amount payable by both **Delta Dental** and the **Covered Person**. It can be changed from time to time by **Delta Dental** or by **Another Delta Dental Plan**. It may vary between states or region within a state.
55. **“Premium Subsidy”** means the payment of part or all of premium or **Subscription Charges** for this **Policy** per federal law.
56. **“Pre-Treatment Estimate”** is the result of a process where after a **Dentist** submits a treatment plan, **Delta Dental** notifies the **Dentist** and **Subscriber** of one or more of the following: (a) **Patient’s** eligibility; (b) **Covered Services**; (c) **Benefit Amount**; (d) **Coinsurance Percent**; (e) **Deductibles**; (f) **Benefit Maximums**; (g) **Cost Share Limits**; (h) **Benefit Limitations**; and (i) **Exclusions**.



57. **"Prior Authorization"** and **"Prior Authorized"** is a determination whether a service to be rendered to a **Pediatric Enrollee** (listed in Appendix A to Section 12) is a **Covered Service** by **Delta Dental**. Where **Prior Authorization** is required, the determination must take place prior to the **Dental Service** being performed or **Benefits** will be reduced by **Delta Dental**. It responds to a request for approval of **Dental Services** as **Dentally Necessary** or orthodontic services as **Medically Necessary Orthodontic Services**. Where **Prior-Authorization** is required but not obtained, **We** can apply a penalty of up to 50% of the charges that would **otherwise be** covered.
58. **"Same Dentist"** refers to the same individual **Dentist**. It also refers to the same dental office, group practice, or billing entity with which he/she practice(s).
59. **"Schedule of Benefits"** is a listing of the specific **Covered Services** and **Benefit Limitations** and **Exclusions** for **Dental Services** provided under this **Policy**. The **Schedule of Benefits** is contained in Section 7.0 of this Policy. **General Exclusions** are listed in Section 8.0.
60. **"Specific Exclusions"** mean the Specific Exclusions listed in Section 7.0 as applicable to the **Dental Service**.
61. **"Specific Limitations"** mean the Specific Limitations listed in Section 7.0 as applicable to the **Dental Service**.
62. **"Spouse"** means the **Subscriber's** lawful **Spouse**, the **Subscriber's Civil Union Partner**, or the **Subscriber's Domestic Partner**.
63. **"Subscriber"** means a person: (a) who has filled out and signed the application needed for coverage under the **Policy**; (b) who has been accepted by **Delta Dental** for this **Policy**; (c) whose proper **Subscription Charges** are paid in full; and (d) whose coverage stays active. The **Subscriber** is also the person who enrolls his or her eligible **Family** for coverage.
64. **"Subscription Charges"** means the total monthly premium due for this **Policy**.
65. **"Subscription Rate"** is the category rate for coverage in effect for this **Policy** defined as follows:
- a. **"Individual Only"** means coverage is provided only for the **Subscriber** named in this **Policy**;
  - b. **"Couple"** means coverage is provided for the **Subscriber** and the **Subscriber's Spouse**.
  - c. **"Two Party"** means coverage is provided for the **Subscriber** plus one child who is either a **Pediatric Enrollee** or one **Adult Enrollee** age 19 or over who is named in this **Policy**;
  - d. **"Three Party"** means coverage is provided for the **Subscriber** and two other **Covered Persons**.

- e. **"Four Party"** means coverage is provided for the **Subscriber** and three or more other **Covered Persons**.
- f. **"Couple Plus One"** means coverage is provided for the **Subscriber, Spouse**, and one additional **Covered Person**.
- g. **"Couple Plus Two"** means coverage is provided for the **Subscriber, Spouse**, and two additional **Covered Persons**.
- h. **"Coverage Plus Three or More"** means coverage is provided for the **Subscriber, Spouse**, and three or more additional **Covered Persons**.

66. **"We," "Us," and "Our"** means Delta Dental of New Jersey, Inc.

67. **"You" or "Your"** means the **Subscriber**.

### 3.0 – ELIGIBILITY AND ENROLLMENT

#### Eligibility for This Policy

**You** are eligible for this **Policy** if **You**:

1. have filled in and signed the proper application;
2. have been accepted by **Delta Dental** for coverage;
3. have paid in full the **Subscription Charges** for all **Covered Persons**;
4. are 18 **years of age** or an emancipated **minor**; and
5. **are** a permanent, legal resident of New Jersey.

A permanent, legal resident is a person who lives in New Jersey for at least 6 months during the calendar year. **Delta Dental** may need proof of residency from **You**. Proof of residency may be in the form of a New Jersey state driver's license or voter's registration card. **You** can also provide a current month's utility bill with **Your** home street address or other similar proof. **You** should tell **Delta Dental** if **You** move outside of New Jersey within thirty (30) days. **We** will end coverage effective as of the last day of the **Coverage Period**.

#### 3.1 – Pediatric Enrollees

**Pediatric Enrollees** under age 19 are eligible for coverage under this **Policy**. To be eligible for this **Policy**, **Pediatric Enrollees** should:

1. be listed on the application that is part of this **Policy**;
2. have been accepted by **Delta Dental** for coverage;
3. have paid in full the **Subscription Charges** due;
4. be under age 19;
5. be **You**, **Your Spouse**, **Your child**, **Your Spouse's child**, stepchild, foster child, or legally adopted child, or as required by a court order.

Eligibility for **Pediatric Enrollees** begins on the first day **You** become covered under **Your Policy**. New **Pediatric Enrollees** can be added under the Changing Coverage section below. Please refer to the **Schedule of Covered Services** for more information.

#### 3.2 – Adult Enrollees

**Your Spouse**, **Domestic Partner**, **Civil Union Partner**, and **Your children** age 19 and **over** are eligible for coverage under this **Policy** as **Adult Enrollees**. To be eligible for this **Policy**, **Adult Enrollees** must:

1. be listed on the application that is part of this **Policy**;
2. have been accepted by **Delta Dental** for coverage;
3. have paid in full the **Subscription Charges** due; be age 19 but under age 27; or ;
4. A disabled child of the **Subscriber**, **Spouse**, **Domestic Partner** or **Civil Union Partner** over the age of 26 who is not capable of self-sustaining employment. This must be due to a developmental disability or physical handicap. **Your child** must be dependent upon **You** or **Your Spouse** for total or partial support.

A doctor's statement certifying a child as disabled must be submitted to **Delta Dental** within 31 days of **Your** child's 27<sup>th</sup> birthday. After that, **Delta Dental** may need **You** to resubmit proof of **Your** child's continuing eligibility. A disabled child is eligible for coverage until any one of the following events happens:

- a) **You** do not give proof of the child's continuing dependence as a result of disability or physical handicap;
- b) **You** or **Your Spouse** are no longer covered under this **Policy**;
- c) **You** do not keep paying **Your Subscription Charges**;
- d) **Delta Dental** ends this **Policy**.

**Delta Dental** will accept a court order if the judge directs the **Subscriber** to cover dental care costs for a child below the age of 27.

Eligibility for **Adult Enrollees** begins on the first day **You** become covered under **Your Policy**. New **Adult Enrollees** can be added under the Changing Coverage section below. Please refer to the **Schedule of Covered Services** for more information.

### **3.3 – Continued Coverage for Other Family Members of the Subscriber**

A **Covered Person** who is a **Family** member of the **Subscriber** may choose to keep his or her coverage under this **Policy** as a **Subscriber** with his or her own **Policy** if:

- 1. The **Subscriber** dies;
- 2. upon termination of the **Covered Person's** marriage to or **Civil Union** or domestic partnership with the **Subscriber**; or
- 3. upon termination of the marriage, or the **Civil Union** or domestic partnership between the **Covered Person's** parent or guardian and the **Subscriber**

**Covered Persons** must keep meeting all other eligibility rules. They must, as the new **Subscriber**, pay applicable **Subscription Charges**.

### **3.4 - Changing Coverage**

**You** may only change coverage types (e.g., from **Subscriber Only** to **Couple**) at the **Policy Anniversary Date** or within thirty (30) days after any of the following "qualifying events":

- 1. marriage (including entry into a **Civil Union** or domestic partnership);
- 2. divorce or legal separation (including termination of **Civil Union** or domestic partnership);
- 3. birth or adoption of a child;

4. death of a **Covered Person**;
5. a **Covered Person's** loss of other dental coverage; or,
6. a court orders **You** to give dental coverage to a child, even if **You** are not the custodial parent.

Tell **Delta Dental** about any changes to **Your** eligibility status or the status of a child, such as the birth of a child within thirty (30) days. If **You** choose not to sign up a child during **Your** first enrollment or within thirty (30) days of a qualifying event, **You** must wait until the next **Policy Anniversary Date**.

For court-ordered coverage, submit an application to **Delta Dental** within thirty (30) days of the date of the order. Coverage will be effective on the date set by the court order. The **Subscriber** must pay the applicable **Subscription Charges** due.

To change a **Subscription Rate** type, submit a new application on paper or call Customer Service.

### 3.5 - The Coverage Period

The **Coverage Period** begins on the **Coverage Effective Date** shown in the **Policy** page attached to this **Policy**. The coverage ends on the last day of the month for which **Subscription Charges** were paid or this **Policy** was terminated by **Delta Dental**. If **You** fail to pay the **Subscription Charges** in full when due or during the grace period referred to in Section 4.3, **Our** subsequent acceptance of a payment from **You** for coverage prior to the **Coverage Expiration Date** shall reinstate **Your** coverage, but such reinstatement shall not provide coverage for the period between the end of the grace period through the date **We** accepted **Your** payment.

Eligibility for other **Covered Family** members of a **Subscriber** ends:

1. at the end of the month for a **Spouse**, when the **Subscriber** and **Spouse** divorce (unless coverage is provided subject to a court order);
2. at the end of the month for a **Civil Union Partner** or **Domestic Partner**, when the **Civil Union** or domestic partnership is terminated (unless coverage is provided subject to a court order);
3. when a child covered as an **Adult Enrollee** reaches his or her 27<sup>th</sup> birthday;
4. for disabled children, the last day of the year when the disabled child covered as an **Adult Enrollee** is no longer physically or mentally incapacitated as described in Section 3.2; or
5. for all **Family** members who are **Covered Persons**, the last day of the month when the **Subscriber** becomes deceased.

### **Fraudulent Information**

If a **Covered Person** gives false or misleading information to defraud **Delta Dental**, this **Policy** becomes null and void. **We** shall tell the proper state and regulatory authorities. This includes, but is not limited to, the Office of the Insurance Fraud Prosecutor (OIFP). It is a crime to give false, incomplete, or misleading information on purpose to defraud **Delta Dental**. Penalties include imprisonment, fine, and denial of **Benefits**.

## **4.0 – SUBSCRIPTION CHARGES, POLICY RENEWAL, AND TERMINATION**

### **4.1 - Initial and Policy Renewal**

This **Policy's** first **Coverage Period** is twelve (12) months. **Your Policy** will renew automatically. If **You** choose not to renew, tell **Us** in writing within 30 days prior to the **Policy Anniversary Date**. Or, cancel **Your Policy** through **Our** Website at [www.deltadentalcoversme.com](http://www.deltadentalcoversme.com). **Subscription Charges** may change once a year upon renewal. **You** will receive written notice of a **Subscription Charges** change. **We** will provide at least ninety (90) days before any such change takes effect for this **Policy**.

### **4.2 - Subscription Charges Due Date**

**You** must pay the **Subscription Charges** by the **Subscription Charges'** due date. Failure to pay the **Subscription Charges** in full when due will result in termination of this **Policy** for all **Covered Persons**. The first **Subscription Charges** are due before the **Coverage Effective Date** of this **Policy**. If paying by credit card, **You** may choose to pay future **Subscription Charges** monthly, semi-annually or once a year. Subsequent **Subscription Charges** are due on the first day of each month for the following month's **Subscription Charges**. If paying by check, **You** must pay the **Subscription Charges** for the entire twelve month **Coverage Period**.

### **4.3 - Grace Period**

If **You** are not getting a **Premium Subsidy** for this **Policy**, **You** have a grace period of thirty (30) days past the due date to pay the **Subscription Charges**. If **You** do not make payment, **Delta Dental** will end this **Policy**. **Your Policy** stays in force during the grace period. If **You** fail to pay the **Subscription Charges** during the grace period, **Our** subsequent acceptance of a payment from **You** for coverage prior to the **Coverage Expiration Date** shall reinstate **Your** coverage, but such reinstatement shall not provide coverage for the period between the end of the grace period through the date **We** accepted **Your** payment.

If **You** are getting a **Premium Subsidy** for this **Policy**, **You** have a grace period of ninety (90) days past the due date to pay **Your Subscription Charges**. If **You** do not make payment, **Delta Dental** will end this **Policy**. **Your Policy** stays in force during the grace period. **We** will pay **Benefits** under this **Policy** only for **Dental Services** completed during the first thirty (30) days of the grace period unless and until **You** have paid **Us** all the charges due through the date of payment.

#### **4.4 - Non-Payment of Subscription Charges and Reinstatement**

**Your Policy** ends if **You** have not paid the full amount of the **Subscription Charges** due by the end of the grace period. If this occurs, **You** cannot reapply for coverage for twenty-four (24) months from the date **Your Policy** ended. After 24 months, **We** will need a new application. The Effective Date of **Your** new coverage will be the date of **Our** approval.

#### **4.5 - Subscription Charges Adjustments**

**Subscription Charges** adjustments may happen during the **Coverage Period** if the following happens:

1. The number of **Covered Persons** under this **Policy** changes;
2. There is a change in law or rule that affects this **Policy's Benefits**.

If **You** have pre-paid the **Subscription Charges** for a month in which a change in the **Subscription Charges** is scheduled to take effect, **Delta Dental** will include a retroactive change for the new amount in **Your** next month's automatic charge from **Your** credit card account.

#### **4.6 - Renewal, Amendment or Modification**

**Delta Dental** reserves the right to change the terms of this **Policy** at the **Policy Anniversary Date**. This includes the **Covered Services, Benefit Limitations** and **Exclusions**, and the applicable **Subscription Charges**. **We** will give at least ninety (90) days written notice of such changes prior to the **Policy Anniversary Date**. Such changes shall be in effect for all **Covered Persons** under this **Policy**. They are not specific to any single **Covered Person**. **You** do not need to tell **Delta Dental** if **You** accept the change to the **Policy**. **Your** failure to terminate this **Policy** and **Your** payment of **Subscription Charges** shall be interpreted as acceptance of the change(s).

No change of the terms of this **Policy** shall be binding upon **Delta Dental** unless endorsed, in writing, and signed by an authorized officer of **Delta Dental**. Such endorsement shall be deemed a part of this **Policy**, effective from the endorsement. Any amendment or **Policy** change required by law or regulation shall become effective as of the effective date required by such law or regulation.

#### **4.7 - Subscription Charges Refunds**

**Delta Dental** will pay **You** back any **Subscription Charge** paid in advance for periods after the termination date of this **Policy**. **Delta Dental** has the right to end coverage for any persons found to be ineligible for this **Policy** and/or who have submitted **Claims** with false information on purpose. In the case of ineligible persons signed up for in this **Policy**, **Delta Dental** will pay back any **Subscription Charges** paid for ineligible persons. If **Delta Dental** has paid **Claims** for an ineligible person, the **Subscriber**, must pay back **Delta Dental** for the amount of all **Claims** paid. **Delta Dental** may reduce any refund for the amount of any known overpayment.

#### 4.8 – Termination of this Policy

##### Termination by **You**

This **Policy** has a **Coverage Period** of twelve (12) months. **You** may end this **Policy** during the **Coverage Period** for **You** or for the **Covered Persons** under **Your Policy's**. **You** may do so only for the following reasons:

##### For **You**

1. **You** become covered under a group dental plan offered by an employer;
2. **You** die;
3. **You** enter military service;
4. **Your** marital status changes;
5. **Your Civil Union** status or domestic partnership status changes;
6. At the time of **Your Policy** renewal.

##### For **Your** covered **Spouse, Civil Union or Domestic Partner**

1. **Your** covered **Spouse** becomes covered under a group dental plan offered by an employer;
2. **Your** covered **Spouse** dies;
3. **Your** covered **Spouse** enters military service;
4. **Your** covered **Spouse** ceases to be **Your** covered **Spouse** as defined in this **Policy**;
5. At the time of **Your Policy** renewal.

##### For **Your** covered child (**Pediatric Enrollees** under age 19 and **Adult Enrollees** age 19 and over)

1. **Your** covered child becomes covered under a group dental plan offered by an employer;
2. **Your** covered child dies;
3. **Your** covered child enters military service;
4. **Your** covered child's marital status changes;
5. At the time of **Your Policy** renewal.

**You** must tell **Us** within 30 days of the date of any of the above events happen. **You** must also give **Us** sufficient proof of the event. If **You** follow the notice and proof requirements of termination, **We** will pay back any unused **Subscription Charges** to **You**.

**You** may also terminate coverage for all children, **Pediatric Enrollees** under age 19 and **Adult Enrollees** age 19 and over by giving **Us** fourteen (14) days' advance written notice, in which event **We** will revise **Your** rate type and pay back any unused **Subscription Charges** to **You**.

##### Termination by **Delta Dental**

**We** may terminate this **Policy** during the **Coverage Period** only for the following reasons:

1. **You** fail to pay **Subscription Charges** when due or within the grace period;
2. A **Covered Person** commits fraud or makes an intentional misrepresentation of a material fact, as determined by **Us**;
3. A **Covered Person** lets a person not covered under this **Policy** use the I.D. card of anyone covered under this **Policy**;
4. A **Covered Person** fails to follow the terms of this **Policy** as determined by **Us**.



**We** will give **You** notice of termination and the reason for termination. Except for numbers 1 and 2 above, **We** will give **You** notice at least thirty (30) days prior to the last date of coverage.

If **Delta Dental** terminates this **Policy** for any reason before any period for which **Subscription Charges** has been paid, **We** will pay back any unearned **Subscription Charges** to **You**.

#### **4.9 - Payment of Benefits After Termination**

A **Claim** for a **Dental Service** must be filed within twelve (12) months after the date the **Dental Service** was finished. A **Covered Person** will be responsible for payment of any **Dental Services** finished after termination of A **Covered Person's** coverage because they are **Excluded** (see Sections 8.1 and 8.2)..

### **5.0 – CHOOSING A DENTIST**

**5.1** Payment for **Covered Services** rendered to **Covered Persons** by **Delta Dental PPO<sup>SM</sup> Dentists** to shall be as follows:

#### **(a) Delta Dental's Benefit Amount**

- (i)** **Delta Dental** shall pay for each **Covered Person** receiving **Covered Services** completed by a **Delta Dental PPO<sup>SM</sup> Dentist** the **Coverage Percent** specified in the **Schedule of Benefits**. (See Section 7.0);
- (ii)** The **Coverage Percent** shall be applied against the fee level set forth in (iii) for the **Dental Service** upon which the **Benefit** is based subject to and after application of the **Benefit Limitations** and **Exclusions**;
- (iii)** The fee level shall be the least of: (a) the **Delta Dental PPO<sup>SM</sup> Dentist's** fees for the **Dental Services** filed with **Delta Dental** or **Another Delta Dental Plan**; (b) the actual fee charged for the **Dental Services**; or (c) the **PPO Approved Fee** for the **Dental Services**.

#### **(b) Covered Person's Payment**

The **Delta Dental PPO<sup>SM</sup> Dentist** shall charge and collect from the **Covered Person** the difference between the **Delta Dental Benefit Amount** for the respective **Dental Service** (after application of **Benefit Limitations** and **Exclusions**) and the **Approved Amount** for the **Dental Service** performed.

**(c) Total Charge for Covered Service**

The **Delta Dental PPO<sup>SM</sup> Dentist** shall accept as payment in full for each **Covered Service** **Delta Dental's Benefit Amount** and the **Covered Person's** payment as described above and shall make no additional charge for the **Covered Service**. The total charge will not exceed the lowest of: (a) the actual fee charged; (b) the **Delta Dental PPO<sup>SM</sup> Dentist's** fee as filed with **Delta Dental** or **Another Delta Dental Plan**; or (c) the **PPO Approved Fee** for the **Dental Service** performed.

The **Coverage Percent** for **Covered Services** rendered to **Pediatric Enrollees** by **Delta Dental PPO<sup>SM</sup> Dentists** will be 100% once the **Cost Share Limit** has been met for that **Annual Period**.

**5.2 Payment for Covered Services rendered to Covered Persons by Delta Dental Premier<sup>®</sup> Dentists shall be as follows (Pediatric Enrollee Cost Share Limit Does Not Apply):**

**(a) Delta Dental's Benefit Amount**

- (i) Delta Dental** shall pay for each **Covered Person** receiving **Covered Services** completed by a **Delta Dental Premier<sup>®</sup> Dentist** the **Coverage Percent** specified in the **Schedule of Benefits**. (See Section 7.0.);
- (ii) The Coverage Percent** shall be applied against the fee level set forth in (iii) for the **Dental Service** upon which the **Benefit** is based subject to and after application of the **Benefit Limitations and Exclusions**;
- (iii) The fee level** shall be the least of: (a) the **Delta Dental Premier<sup>®</sup> Dentist's** fees for the **Dental Services** filed with **Delta Dental** or **Another Delta Dental Plan**; (b) the actual fee charged for the **Dental Services**; or (c) **PPO Approved Fee** for the **Dental Services**.

**(b) Covered Person's Payment**

The **Delta Dental Premier<sup>®</sup> Dentist** shall charge and collect from the **Covered Person** the difference between the **Delta Dental Benefit Amount** for the respective **Dental Service** (after application of **Benefit Limitations and Exclusions**) and the **Approved Amount** for the **Dental Service** performed.

**(c) Total Charge for Covered Service**

The **Delta Dental Premier<sup>®</sup> Dentist** shall accept as payment in full for each **Covered Service** **Delta Dental's Benefit Amount** and the **Covered Person's** payment as described above and shall make no additional charge for the **Covered Service**. The total charge will not exceed the lowest of: (a) the actual fee charged; (b) the **Dentist's** fee as filed with **Delta Dental** or **Another Delta Dental Plan**; or (c) the **PMAC** for the **Dental Service** performed.

**5.3 Payment for Covered Services rendered to Covered Persons by Non-Participating Dentists shall be as follows (Pediatric Enrollee Cost Share Limit Does Not Apply):**

**(a) Delta Dental's Benefit Amount**

- (i)** Delta Dental shall pay for each **Covered Person** receiving **Covered Services** completed by a **Non-Participating Dentist** the **Coverage Percent** specified in the **Schedule of Benefits** (Section 7.0);
- (ii)** The **Coverage Percent** shall be applied against the fee level set forth in (iii) for the **Dental Service** upon which the **Benefit** is based subject to and after application of the **Benefit Limitations** and **Exclusions**;
- (iii)** The fee level shall be the lower of (a) the actual fee charged for the **Dental Service** or (b) the **PPO Approved Fee**.

**(b) Covered Person's Payment**

The **Non-Participating Dentist** shall charge and collect from the **Covered Person** the difference between the actual fee charged and the **Delta Dental Benefit Amount** for each **Dental Service**.

**(c) Total Charge for Covered Service**

The **Non-Participating Dentist** will collect the entire fee he or she has charged for the **Dental Services** performed.

**Be sure to inform Your Dentist that You are covered by this Policy and talk to Your Dentist about any charges You may owe before treatment begins.**

**Examples for Pediatric Enrollees**

**You** can search for a **Network Dentist** on the **Delta Dental Website**. Select only **Delta Dental PPO<sup>SM</sup>** in the Product Selection section (step 1). The chart below has an example of out-of-pocket costs for **Dental Services** provided by each type of **Dentist**. These examples are for illustration purposes only. The first example assumes no **Cost Share Limit** or **Deductibles** apply. The second example shows how they can affect the **Benefit Amount**.

EXAMPLE FOR PEDIATRIC ENROLLEES		
	Network Dentists	Non-Network Dentists
Dentist Type & Network	Delta Dental PPO <sup>SM</sup> Dentist (Delta Dental PPO <sup>SM</sup> network)	Dentists who are not Delta Dental PPO <sup>SM</sup> Dentists
Description	<b>You</b> will be responsible for the difference between <b>Delta Dental's Benefit Amount</b> and the least of the <b>Delta Dental PPO<sup>SM</sup> Dentist's</b> actual fee, the fee the <b>Dentist</b> has filed with <b>Us</b> or <b>Another Delta Dental Plan</b> , or the <b>PPO Approved Fee</b> for the <b>Dental Service</b> performed.	<b>You</b> will be responsible for the difference between <b>Delta Dental's Benefit Amount</b> and the <b>PMAC</b> for <b>Dental Services</b> performed by a <b>Delta Dental Premier® Dentist</b> . <b>You</b> will be responsible for the difference between <b>Delta Dental's Benefit Amount</b> and the <b>Dentist's</b> actual fee for <b>Dental Services</b> performed by a <b>Non-Participating Dentist</b> . <b>Delta Dental's Benefit Amount</b> is based on the lesser of the <b>Dentist's</b> actual fee or the <b>PPO Approved Fee</b> .
Example*	Delta Dental PPO <sup>SM</sup> Dentist	Non-Network Dentists
Dentist Charge for Dental Services	\$1,000	\$1,000
Approved Amount for Dental Services	\$640	\$640
Allowed Amount for Dental Services	\$640	\$640
Coverage Percent	60%	60%
Delta Dental Payment	\$384	\$384
Pediatric Enrollee's Payment	\$640 - \$384 = <b>\$256</b>	\$1,000 - \$384 = <b>\$616</b>

The following examples with 3 **Dental Services** show how **Deductibles** would affect the amount **You** must pay. **Note: Your Deductible** and **Coverage Percent** also apply to **Emergency Dental Services**. The **Benefit** will be the amount (if any) **We** would have paid under this **Policy** if the **Dentist** were a **Delta Dental PPO<sup>SM</sup> Dentist**.

<b>EXAMPLE #2</b>	<b>Delta Dental PPO<sup>SM</sup> Dentist</b>
<b>Dentist Charge for Dental Services</b>	1. \$1,200 2. \$1,000 3. \$800
<b>Dentist Approved Amount for Dental Services</b>	1. \$1,000 2. \$640 3. \$480
<b>Allowed Amount less Deductible for Dental Service No. 1</b>	1. $\$1,000 - \$75 = \$925$
<b>Allowed Amount for Dental Services No. 2 and No. 3</b>	1. \$640 2. \$480
<b>Total Allowed Amount</b>	\$2,045
<b>Coverage Percent</b>	1. 60% 2. 60% 3. 60%
<b>Delta Dental Benefit Amount Before Cost Share Limit Applied</b>	\$1,227
<b>Pediatric Enrollee's Payment Before Cost Share Limit applied (Approved Total Amount Less Delta Dental Benefit Payment Amount)</b>	$\$2,120 - \$1,227 = \$893$
<b>Pediatric Enrollee's Cost Share Limit</b>	\$350
<b>Delta Dental Benefit Payment Amount</b>	\$1,770 (\$2,120 approved less \$350 Cost Share Limit)

### Examples for Adult Enrollees

You can search for a **Network Dentist** on the **Delta Dental Website**. Select only **Delta Dental PPO<sup>SM</sup>** in the Product Selection section (step 1). The chart below has an example of out-of-pocket costs for **Dental Services** provided by each type of **Dentist**. These examples are for illustration purposes only. The first example assumes no **Deductibles** apply. The second example shows how it can affect the **Benefit Amount**.

EXAMPLE FOR ADULT ENROLLEES		
	Network Dentists	Non-Network Dentists
Dentist Type & Network	Delta Dental PPO <sup>SM</sup> Dentist (Delta Dental PPO <sup>SM</sup> network)	Dentists who are not Delta Dental PPO <sup>SM</sup> Dentists
Description	You will be responsible for the difference between <b>Delta Dental's Benefit Amount</b> and the least of the <b>Delta Dental PPO<sup>SM</sup> Dentist's</b> actual fee, the fee the <b>Dentist</b> has filed with <b>Us</b> or <b>Another Delta Dental Plan</b> , or the <b>PPO Approved Fee</b> for the <b>Dental Service</b> performed.	You will be responsible for the difference between <b>Delta Dental's Benefit Amount</b> and the <b>PMAC</b> for <b>Dental Services</b> performed by a <b>Delta Dental Premier® Dentist</b> . You will be responsible for the difference between <b>Delta Dental's Benefit Amount</b> and the <b>Dentist's</b> actual fee for <b>Dental Services</b> performed by a <b>Non-Participating Dentist</b> . <b>Delta Dental's Benefit Amount</b> is based on the lesser of the <b>Dentist's</b> actual fee, the fee filed with <b>Delta Dental</b> , or the <b>PPO Approved Fee</b> .
Example*	Delta Dental PPO <sup>SM</sup> Dentist	Non-Network Dentists
Dentist Charge for Dental Services	\$1,000	\$1,000
Approved Amount for Dental Services	\$640	\$1,000
Allowed Amount for Dental Services	\$640	\$700
Coverage Percent	60%	60%
Delta Dental Payment	\$384	\$420
Adult Enrollee's Payment	\$640 - \$384 = <b>\$256</b>	\$1,000 - \$420 = <b>\$580</b>

The following examples with 3 **Dental Services** show how **Deductibles** and **Benefit Maximums** would affect the amount **You** must pay.

EXAMPLE FOR ADULT ENROLLEES		
	Delta Dental PPO <sup>SM</sup> Dentist	Non-Participating Dentists
<b>Dentist Charge for Dental Services</b>	1. \$1,200 2. \$1,000 3. \$800	\$1,200 \$1,000 \$ 800
<b>Dentist Approved Amount for Dental Services</b>	1. \$1,000 2. \$640 3. \$480	\$1,200 \$ 800 \$ 600
<b>Allowed Amount less Deductible for Dental Service No. 1</b>	1. \$1,000 - \$50 = \$950	\$800 - \$50 = \$750
<b>Allowed Amount for Dental Services No. 2 and No. 3</b>	1. \$640 2. \$480	\$800 \$600
<b>Total Allowed Amount</b>	\$2,070	\$2,150
<b>Coverage Percent</b>	1. 60% 2. 60% 3. 60%	60% 60% 60%
<b>Delta Dental Benefit Amount Before Benefit Maximum</b>	\$1,242	\$1,290
<b>Delta Dental Benefit Payment Amount Due to Benefit Maximum</b>	\$1,000	\$1,000
<b>Adult Enrollee's Payment (Approved Total Amount Less Delta Dental Benefit Payment Amount)</b>	\$2,070 - \$1,000 = \$1,070	\$3,000 - \$1,000 = \$2,000

## 6.0 – POLICY COVERAGE TERMS

The following sections outline the **Policy** Terms and the **Schedule of Benefits**. These sections will give **You** information about **Deductibles**, **Cost Share Limit** for **Pediatric Enrollees**, **Benefit Maximums** for **Adult Enrollees**, **Coverage Percentage**, and the **Benefit Limitations** and **Exclusions**.

### 6.1 - Deductibles

The annual **Deductible** for **Covered Services** is: (a) \$135 for each **Pediatric Enrollee**; (b) \$405 for all **Pediatric Enrollees**; (c) \$25 for each **Adult Enrollee**; (d) \$75 for all **Adult Enrollees** when services are rendered by a **Network Dentist**; and (e) \$50 for each **Adult Enrollee**; (d) \$150 for all **Adult Enrollees** when services are rendered by a **non-Network Dentist**; Once a **Covered Person** has paid the annual **Deductible**, no additional **Deductible** is required to be paid for **Covered Services** during that year.

### 6.2 – Cost Share Limit (Applicable only to Pediatric Enrollees)

The annual **Cost Share Limit** is \$350 per **Pediatric Enrollee** and a total of \$700 for all **Pediatric Enrollees** covered by this **Policy**. Once the annual **Cost Share Limit** is reached, **We** pay 100% of the **Allowed Amount** of any **Covered Services** completed by their **Network Dentist** (**Delta Dental PPO<sup>SM</sup> Dentists**) during the year. The **Cost Share Limit** does not apply for **Covered Services** completed by **Non-Network Dentists**.

### 6.3 - Coverage Percent and Coinsurance Percent

**6.3.1** - The **Coverage Percent** for each **Covered Service** is listed in Section 7.0 of this **Policy**. By way of illustration, this **Policy** computes **Benefits** by applying the **Coverage Percent** to the **Allowed Amount** for the **Covered Service**. If the **Coverage Percent** shown is “60%,” **Delta Dental** will pay 60% of the **Allowed Amount** for the **Covered Service**, after any applicable **Deductible**. The amount that the **Covered Person** must pay is the difference between the **Benefit** paid for the **Dental Service** and the **Approved Amount** for the **Dental Service**.

**6.3.2** – The **Coinsurance Percent** for each **Covered Service** is based on the **Coverage Percent** listed in Section 7.0 of this **Policy**. It is the percentage of the **Allowed Amount** for a **Covered Service** paid by a **Covered Person** after any applicable **Benefit Limitations**. By way of illustration, if the **Coverage Percent** is 60%, **We** will pay 60% of the **Allowed Amount** for the **Covered Service** (after application of any **Deductible**) and the **Coinsurance Percent** is 40%.

### 6.4 – Benefit Limitations and Exclusions

This **Policy** does not cover every aspect of dental care and every **Dental Service** recommended or performed by a **Dentist**. This **Policy** provides payment only toward **Covered Services**. **Covered Services** are subject to **Benefit Limitations** and **Exclusions** listed in Section 7.0 and 8.0. When Section 7.0 states that “no **Benefit** will be paid for a **Dental Service**,” the **Covered Person** is responsible for paying the **Dentist** the full **Approved Amount** for that **Dental Service**.



#### **6.5 – Alternate Treatment Limitations (Applicable to Adult Enrollees)**

A more costly **Dental Service** may be selected by the **Covered Person** and his or her **Dentist** than the one that **Delta Dental** decides is sufficient for the diagnosis or treatment of a condition. This does not mean that the **Covered Person** or **Dentist's** choice of treatment is wrong or insufficient. However, **Benefits** under this **Policy** for **Covered Adults** are based on the least costly **Covered Service** that **Delta Dental** decides is sufficient for the diagnosis or treatment of a dental problem. If the **Dental Service** performed is a more costly treatment, the **Covered Person** is financially responsible for the difference between **Delta Dental's Benefit Amount** and the **Approved Amount** for the actual **Dental Service** performed.

Where a **Covered Person** chooses **Dental Services** more expensive than **Delta Dental** determines to be sufficient treatment, he or she is responsible for that part of the **Dentist's Approved** fee not paid by **Delta Dental**. **Delta Dental's** payment is the same no matter which **Dental Service** is chosen. This means the **Covered Person** may have higher out-of-pocket costs if he or she selects a **Dental Service** that costs more.

#### **6.6 – Benefit Maximums (Applicable to Adult Enrollees)**

The maximum Calendar Year **Benefit** payment for each **Adult Enrollee** is \$1,000 for **Dental Services** rendered by a **Network Dentist** and \$750 for **Dental Services** rendered by an **Out-of-Network Dentist**.

## 7.0 – SCHEDULE OF BENEFITS

This **Policy** pays **Benefits** for and only for **Covered Services** listed in the following schedules subject to **Benefit Limitations** as set forth in this Section 7.0. The schedules show for each **Covered Service** whether a **Deductible** applies to the **Covered Service** and the **Coverage Percent** for the **Covered Service**. No **Benefits** are payable for any **Dental Services** described in any of the **Specific Exclusions** in Section 7.0 or the **General Exclusions** set forth in Section 8.0.

Please refer to Sections 5.0 and 6.3 of this **Policy** for a description of the **Coverage Percent** and an explanation of the amount that a **Covered Person** will owe for any **Dental Service** for which **Delta Dental** pays a **Benefit**.

### 7A – DENTAL SERVICES RENDERED TO PEDIATRIC ENROLLEES

7A.1 Diagnostic Necessary <b>Dental Services</b> to assist the <b>Dentist</b> in evaluating the existing oral condition to determine required dental treatment.		
Deductible	Coverage Percent Paid by Delta Dental	Covered Services
7A.1.1 Yes	100%	Dental evaluations including <b>Comprehensive</b> , periodic, oral evaluation for <b>Pediatric Enrollees</b> under the age of three and counseling with the primary caregiver, limited oral evaluations that are problem focused and detailed oral evaluations that are problem focused, and second opinions. <b>Comprehensive</b> oral evaluation includes evaluation of hard and soft tissues of the oral cavity, diagnosis, oral cancer evaluation, and screening, charting of all abnormalities, and treatment planning.
<b>Specific Limitations</b> A) No <b>Benefit</b> will be paid for dental evaluations of any type when any mix of these <b>Dental Services</b> is performed by the <b>Same Dentist</b> : (a) more than once (1) in a 6-month period, and (b) more than once (1) in a 3-month period for a <b>Child with Special Health Care Needs</b> (requires <b>Prior Authorization</b> ). No allowance will be paid for more than one (1) <b>Comprehensive</b> evaluation, including an oral evaluation for a <b>Pediatric Enrollee</b> less than three years of age, performed by the <b>Same Dentist</b> within one (1) year.  B) No <b>Benefit</b> will be paid for separate charges for evaluation of hard and soft tissues of the oral cavity, diagnosis, oral cancer evaluation and screening, charting of all abnormalities, and treatment planning when performed <b>In Conjunction With</b> an oral evaluation.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.1.2 Yes	100%	Intraoral complete mouth series (CMX) and panoramic x-rays
<b>Specific Limitations</b> A) No <b>Benefit</b> will be paid for intraoral complete series and panoramic x-rays with or without bitewings when any mix of these <b>Dental Services</b> is performed more than once within 3 years.		

7A.1 Diagnostic		
Necessary <b>Dental Services</b> to assist the <b>Dentist</b> in evaluating the existing oral condition to determine required dental treatment.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.1.3 Yes	100%	Intraoral radiographs (periapicals)
<b>Specific Limitations</b>		
A) No <b>Benefit</b> will be paid for intraoral radiographs taken as routine working, final treatment, and follow up radiographs by the <b>Same Dentist</b> for endodontic treatment.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.1.4 Yes	100%	Bitewing x-rays
<b>Specific Limitations</b>		
None.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.1.5 Yes	100%	Cephalometric radiographic images, intraoral and extraoral radiographic images, oral/facial photographic images, maxillofacial MRI, ultrasound, cone beam image capture, tests and examinations, viral culture, collection and preparation of saliva sample for laboratory diagnostic testing, sialography, sialoendoscopy.
<b>Specific Limitations</b>		
None.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.1.6 Yes	100%	Pulp vitality test diagnostic casts for diagnostic purposes only and not <b>In Conjunction With</b> other services
<b>Specific Limitations</b>		
A) No <b>Benefit</b> will be paid for diagnostic casts <b>In Conjunction With</b> non-diagnostic services.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.1.7 Yes	100%	Oral pathology laboratory – accession/collection of tissue, examination-gross and microscopic, preparation and transmission of written report, accession/collection of exfoliative cytologic smears, microscopic examination, preparation and transmission of a written report, other oral pathology procedures by report.
<b>Specific Limitations</b>		
None		
Diagnostic Services		
Specific Exclusions		
7A.1.8 The following <b>Specific Exclusions</b> apply to diagnostic services.		
<b>Specific Exclusions</b>		
A) Any diagnostic service not listed as a <b>Covered Service</b> is <b>Excluded</b> . The following are also specifically <b>Excluded</b> : Pre-diagnostic cancer screening tests		

7A.2 Preventive Services		
Necessary <b>Dental Services</b> to prevent future dental disease.		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7A.2.1 Yes	100%	Prophylaxis (teeth cleaning)
<b>Specific Limitations</b> A) No <b>Benefit</b> will be paid for prophylaxis when: (a) any combination of prophylaxes is performed by the same <b>Dentist</b> /dental office more than once (1) in a 6-month period, (b) more than once (1) in 3-month period for a <b>Child with Special Health Care Needs</b> .		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7A.2.2 Yes	100%	Office applied topical fluoride applications including fluoride varnish (per visit)
<b>Specific Limitations</b> A) No <b>Benefit</b> will be paid for topical fluoride treatment by the same <b>Dentist</b> /dental office: (a) more than once (1) per 6-month period, (b) when not performed <b>In Conjunction With</b> a prophylaxis, or (c) more than once (1) every 3-month period for a <b>Child with Special Health Care Needs</b> .  B) No <b>Benefit</b> will be paid for fluoride varnish (a) more than once (1) per 3-month period for <b>Pediatric Enrollees</b> under six (6) years of age.		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7A.2.3 Yes	100%	Application of sealants
<b>Specific Limitations</b> A) No <b>Benefit</b> will be paid for sealants when applied to any tooth surface other than the occlusal surface of premolars and permanent molars which are free of restorations (including sealants, preventive resin restorations placed on the occlusal surface of the same tooth on the same day).		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7A.2.4 Yes	100%	Space maintainers to maintain space for eruption of permanent tooth/teeth (includes placement and removal), fixed unilateral and bilateral, removable bilateral only, recementation of fixed space maintainer, removal of space maintainer (for provider that did not place the appliance).
<b>Specific Limitations</b> A) No <b>Benefit</b> will be paid for space maintainers for missing permanent teeth.  B) No <b>Benefit</b> will be paid for unilateral removable space maintainer.		

Preventive Services Specific Exclusions
7A.2.5 The following <b>Specific Exclusions</b> apply to preventive services.
<b>Specific Exclusions</b> A) Any preventive service not listed as a <b>Covered Service</b> is <b>Excluded</b> . The following are also specifically <b>Excluded</b> : <ol style="list-style-type: none"> <li>1. Procedures such as nutritional and tobacco counseling, oral hygiene instructions, risk assessment, and counseling.</li> <li>2. Fluoride gels, rinses, tablets, or other preparations meant for home application.</li> <li>3. Removal of space maintainers by the <b>Same Dentist</b> who placed the appliance.</li> <li>4. Procedures mainly for plaque control.</li> <li>5. Preventive resin restorations.</li> </ol>

7A.3 Basic Restorative Services		
Dental Services for the restoration of teeth due to dental caries (decay) or fracture primarily using silver amalgam or composite resin materials as fillings after the decay is removed.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.3.1 Yes	50%	<ul style="list-style-type: none"> <li>• Amalgam (silver) fillings</li> <li>• Composite (tooth colored) fillings</li> <li>• Protective restoration/sedative filling</li> <li>• Pin retention</li> </ul>
<b>Specific Limitations</b> A) Restorations include all adjunctive services such as but not limited to local anesthesia, direct or indirect pulp caps, bases, liners, polishing, and adjusting occlusion. No separate <b>Benefit</b> will be paid for these and/or similar adjunctive services. B) No <b>Benefit</b> will be made for more than one procedure code per tooth on the same day except when amalgam and composite restorations are placed on the same tooth. C) Reimbursement for occlusal restorations includes any extensions onto the occlusal one-third of the buccal or lingual surface(s) of the tooth. D) Extension of interproximal restorations into self-cleansing areas will not be considered as additional surfaces. An additional surface will be reimbursable only when the buccal (facial) or lingual margin extends beyond the proximal one-third of the buccal (facial) and/or lingual surface(s). E) The reimbursement for any restoration on a tooth shall be for the total number of surfaces to be restored on that date of service.		

Basic Restorative Services Specific Exclusions
7A.3.2 The following <b>Specific Exclusions</b> apply to all basic restorative services.
<b>Specific Exclusions</b> A) Any restorative procedure not specifically listed as a <b>Covered Service</b> is <b>Excluded</b> . The following are also specifically <b>Excluded</b> : <ol style="list-style-type: none"> <li>1. Any procedures, restorations, or appliances associated with periodontal splinting, except for intra and extra-coronal provisional splinting due to dental trauma</li> <li>2. Resin infiltration</li> <li>3. Reattachment of tooth fragment</li> <li>4. Interim restorations</li> </ol>

7A.4 Restorative – Crowns, Gold Foils, Inlays, and Onlays		
Dental Services directly or indirectly fabricated involving the specified material.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.4.1 Yes	50%	Gold foils, indirectly fabricated single crowns to restore form and function, metallic inlays, onlays, indirectly fabricated (custom fabricated/cast) and prefabricated post and core, additional fabricated (custom fabricated/cast) and prefabricated post, and core build-up (including pins), additional procedures to construct new crown under existing partial denture framework, coping .
<b>Specific Limitations</b> A) Gold foils, inlays, onlays, and crowns include all adjunctive services such as but not limited to local anesthesia, temporary crown placement, insertion with recementation, polishing, impressions, laboratory fees, adjusting occlusion, etc. No separate <b>Benefit</b> will be paid for these and/or similar adjunctive services. B) No <b>Benefit</b> will be paid for gold foil restorations, inlay and onlay restorations unless they are performed in a teaching institution or residency program. No <b>Benefit</b> will be paid for non-metallic inlays and onlays. C) No <b>Benefit</b> will be paid for indirectly fabricated crowns and onlays: (a) unless the teeth cannot be restored with other restorative materials, (b) when performed for cosmetic reasons, (c) for teeth that are not in occlusion or function, and (d) for teeth that have a poor long term prognosis. D) No <b>Benefit</b> will be paid for gold foils and inlays: (a) when performed for cosmetic reasons, (b) for teeth that are not in occlusion or function, and (c) for teeth that have a poor long term prognosis.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.4.2 Yes	50%	Prefabricated stainless steel, stainless steel crown with resin window, and resin crowns.
<b>Specific Limitations</b> A) Prefabricated stainless steel and resin crowns include all adjunctive services such as but not limited to local anesthesia, insertion with cementation and adjusting occlusion. No separate <b>Benefit</b> will be paid for these and/or similar adjunctive services.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.4.3 Yes	50%	Crown repairs and recementation of crowns, inlays, onlays, post and cores, post removal, temporary crown (fractured tooth).
<b>Specific Limitations</b> A) No <b>Benefits</b> will be paid for temporary crowns unless the tooth is fractured and the crown is placed as an immediate protective device.		

Restorative – Crowns, Gold Foils, Inlays, and Onlays	
Specific Exclusions	
7A.4.4 The following <b>Specific Exclusions</b> apply to restorative – crowns, gold foils, inlays, and onlays:	
<b>Specific Exclusions</b> A) Any restorative procedure not specifically listed as a <b>Covered Service</b> . The following are also specifically <b>Excluded</b> :	

Restorative – Crowns, Gold Foils, Inlays, and Onlays	
Specific Exclusions	
<ol style="list-style-type: none"> <li>1. Provisional or temporary or interim crowns (except for immediate protection of a fractured tooth)</li> <li>2. Any procedures, restorations, or appliances associated with periodontal splinting</li> <li>3. Restorative foundation for indirect restoration</li> <li>4. Labial veneers</li> </ol>	
<p>B) No <b>Benefit</b> will be paid for indirectly fabricated crowns, gold foils, inlays, and onlays: (a) when performed for cosmetic reasons or (b) unless the teeth cannot be restored to form and function with other restorative materials.</p>	
<p>C) Services with a dental laboratory component that cannot be completed can be considered for prorated payment based on stage of completion.</p>	

7A.5 Endodontics		
Necessary <b>Dental Services</b> for pulpal therapy and root canal therapy to treat or remove the nerves inside the tooth chamber and roots.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.5.1 Yes	50%	Root canal therapy, pulpal therapy for anterior and posterior primary teeth.
Specific Limitations		
None.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.5.2 Yes	50%	Pulpotomy and pulpal debridement for primary and permanent teeth, partial pulpotomy for apexogenesis, treatment for root canal obstruction, incomplete therapy (inoperable, unrestorable, or fractured tooth), internal root repair of perforation.
Specific Limitations		
None.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.5.3 Yes	50%	Apexification/recalcification (initial, interim, and final visits), apicoectomy/periradicular surgery, retrograde fillings, and pulpal regeneration, root amputation, hemisections.
Specific Limitations		
None.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.5.4 Yes	50%	Retreatment of root canal therapy, post removal, canal preparation and fitting of preformed dowel or post, surgical procedure for isolation of tooth with rubber dam.
Specific Limitations		
None.		

Endodontics
Specific Exclusions
7A.5.5 The following <b>Specific Exclusions</b> apply to endodontic services:

Endodontics Specific Exclusions		
<b>Specific Exclusions</b> A) Any endodontic service not listed as a <b>Covered Service</b> . The following are specifically <b>Excluded</b> : <ol style="list-style-type: none"> <li>1. Pulp caps</li> <li>2. Endodontic endosseous implant</li> <li>3. Intentional reimplantation</li> <li>4. Temporary restorations and routine postoperative care</li> <li>5. Periradicular surgery without apicoectomy</li> <li>6. Bone grafts and regenerative procedures <b>In Conjunction With</b> periradicular surgery</li> </ol> B) No <b>Benefit</b> will be paid for endodontic treatment when performed on teeth: (a) not in occlusion, (b) not periodontally sound, (c) not with a good long-term prognosis; or (d) not needed for function. C) Endodontic services, other than <b>Emergency Dental Services</b> , require <b>Prior-Authorization</b> . Where <b>Prior Authorization</b> is required but not obtained, <b>We</b> can apply a penalty of up to 50% of the charges that would otherwise be covered. D) Endodontic treatment includes all adjunctive services such as but not limited to local anesthesia; canal preparation/medication, routine working, final and follow up radiographs; and follow up care. No separate <b>Benefit</b> will be paid for these and/or similar adjunctive services.		

7A.6 Periodontics		
Necessary procedures to treat diseases of the tissues (gums) and bone supporting the teeth.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.6.1 Yes	50%	Periodontal scaling and root planing, localized delivery of antimicrobial agents.
<b>Specific Limitations</b>		
A) No <b>Benefit</b> will be paid for periodontal scaling and root planing within a 6-month period except for <b>Children with Special Health Care Needs</b> .		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.6.2 Yes	50%	<ul style="list-style-type: none"> <li>• Periodontal maintenance</li> <li>• Full mouth debridement</li> </ul>
<b>Specific Limitations</b>		
None.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.6.3 Yes	50%	Surgical services, gingivectomy and gingivoplasty, gingival flap including root planing, apically positioned flap, clinical crown lengthening, osseous surgery, bone replacement graft first site and additional sites, biologic materials to aid in soft and osseous tissue regeneration, guided tissue regeneration, surgical revision, pedicle and free soft tissue grafts, subepithelial connective tissue graft, distal or proximal wedge, soft tissue allograft, combined connective tissue and double pedicle graft.
<b>Specific Limitations</b>		
None.		



Periodontics Specific Exclusions	
7A.6.4 The following <b>Specific Exclusions</b> apply to periodontic services:	
<b>Specific Exclusions</b>	
A) Any periodontal procedure not specifically listed as a <b>Covered Service</b> . The following are also specifically <b>Excluded</b> :	
<ol style="list-style-type: none"> <li>1. Anatomical crown exposure, provisional splinting,</li> <li>2. Unscheduled dressing change</li> <li>3. Laser disinfection and laser assisted new attachment procedures</li> <li>4. Gingival irrigation</li> <li>5. Provisional splinting</li> </ol>	
B) Periodontal treatment requires <b>Prior Authorization</b> . Where <b>Prior Authorization</b> is required but not obtained, <b>We</b> can apply a penalty of up to 50% of the charges that would otherwise be covered.	

7A.7 Prosthodontics – Fixed and Removable		
Dental Services to replace missing permanent teeth (not including third molars) to address masticatory deficiencies (impaired chewing function).		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.7.1 Yes	50%	Removable maxillary and mandibular, complete and immediate complete dentures, resin and cast frame partial dentures (including any conventional clasps, rests, and teeth) to replace missing anterior tooth/teeth (central incisor(s), lateral incisor(s), and cuspid(s)), precision attachments, flexible base partial dentures (including any clasps, rests, and teeth), complete and partial overdentures.
<b>Specific Limitations</b>		
A) No <b>Benefit</b> will be paid for removable complete and partial dentures: (a) more than once in a seven and a half (7.5) year period from the date of prior insertion even if <b>Delta Dental</b> did not cover the <b>-Patient</b> and/or pay a <b>Benefit</b> toward the prior <b>Dental Service</b> , or (b) if the existing denture is satisfactory or can be made satisfactory, or (c) unless the dentures become obsolete due to additional extractions or damaged beyond repair.		
B) No <b>Benefit</b> will be paid for removable complete and partial dentures unless all needed dental treatment is completed prior to fabrication.		
C) No <b>Benefit</b> will be paid for removable partial dentures for posterior teeth unless masticatory deficiencies exist due to fewer than eight posterior teeth (nature or prosthetic) in balanced occlusion.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.7.2 Yes	50%	Fixed partial dentures (bridges), including retainers (crowns) pontics, core buildups, and post and cores.
<b>Specific Limitations</b>		
A) No <b>Benefit</b> will be paid for fixed partial dentures (bridges), including retainers (crowns) pontics if the existing fixed partial denture is satisfactory or can be made satisfactory.		
B) No <b>Benefit</b> will be paid for anterior fixed bridges unless the tooth/teeth being replaced are (a) unilateral, (b) adequate space exists, (c) the fixed bridges are for a <b>Child with Special Health Care Needs</b> that result in the inability to tolerate a removable denture, (d) the abutment teeth are periodontally sound and have a good		

### 7A.7 Prosthodontics – Fixed and Removable

**Dental Services** to replace missing permanent teeth (not including third molars) to address masticatory deficiencies (impaired chewing function).

long-term prognosis, and (e) considerations for single crowns are met.

- C) No **Benefit** will be paid for posterior fixed bridges unless: (a) the tooth/teeth being replaced are unilateral, (b) there is masticatory deficiency due to fewer than eight posterior teeth in balanced occlusion with natural or prosthetic teeth, (c) the fixed bridges are for a **Child with Special Health Care Needs** that result in the inability to tolerate a removable denture, (d) the abutment teeth are periodontally sound and have a good long-term prognosis, and (e) considerations for single crowns are met.
- D) No **Benefit** will be paid for replacement of a fixed bridge unless all criteria are met.
- E) No **Benefit** will be paid for a pediatric partial denture unless necessary to maintain function and space for permanent anterior teeth with premature loss of primary anterior teeth . A pediatric partial denture necessary to maintain function and space for permanent anterior teeth with premature loss of primary anterior teeth requires **Prior Authorization**. Where **Prior Authorization** is required but not obtained, **We** can apply a penalty of up to 50% of the charges that would otherwise be covered.

Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.7.3 Yes	50%	Adjustments, repairs, relines, rebases to removable complete and partial dentures.

#### Specific Limitations

- A) No **Benefit** will be paid for adjustments to removable complete and partial dentures on the same day or within 6 months after the insertion of the denture.
- B) No **Benefit** will be paid for denture relines or rebases on the same day or within 12 months after denture insertion.
- C) No **Benefit** will be paid for adjustments on the same day or within 6 months after a reline, rebase, or repair.
- D) A rebase or reline when performed more than once (1) per 12 months requires **Prior Authorization**. Where **Prior Authorization** is required but not obtained, **We** can apply a penalty of up to 50% of the charges that would otherwise be covered.

Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.7.4 Yes	50%	Recementation of fixed partial dentures (bridges).

#### Specific Limitations

None.

Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.7.5 Yes	50%	Repair of fixed partial dentures (bridges).

#### Specific Limitations

None.

Prosthodontics – Fixed and Removable Specific Exclusions	
7A.7.6 The following <b>Specific Exclusions</b> apply to fixed and removable prosthodontic services:	
<b>Specific Exclusions</b>	
A) Any fixed or removable prosthodontic procedures not listed as <b>Covered Services</b> are <b>Excluded</b> . The following are also specifically <b>Excluded</b> :	
<ol style="list-style-type: none"> <li>1. Interim complete, partial dentures, and prefabricated dentures</li> <li>2. Any procedures; restorations; or appliances and/or crown and fixed partial denture associated with periodontal splinting</li> <li>3. Interim, provisional, or temporary pontics and retainers, connector bars, stress breakers</li> <li>4. Unilateral removable partial dentures or dentures without clasps</li> <li>5. Tissue conditioning</li> <li>6. Non-metallic inlays and onlays</li> <li>7. Replacement of all teeth and acrylic on cast metal framework for removable partial dentures</li> <li>8. Inlay and onlay fixed partial denture retainers unless performed in a teaching institution or residency program</li> </ol>	
B) Services with a dental laboratory component that cannot be completed can be considered for prorated payment based on stage of completion.	

7A.8 Maxillofacial Prosthetics		
Deductible	Coverage Percent Paid By Delta	Covered Services
7A.8.1 Yes	50%	Facial moulage, nasal, auricular, orbital, ocular, facial, nasal septal, cranial, speech and palatal augmentation, palatal lift prosthesis – initial, interim and replacement, obturator prosthesis, surgical, definitive and modifications, mandibular resection prosthesis with and without guide flange, feeding aid, surgical stents, radiation carrier, fluoride gel carrier, commissure splint, surgical splint, topical medicament carrier, adjustments, modification and repair to a maxillofacial prosthesis, maintenance and cleaning of maxillofacial prosthesis.
<b>Specific Limitations</b>		
A) No <b>Benefit</b> will be paid for adjustments to maxillofacial prosthetics within six months following placement.		
B) Services with a dental laboratory component that cannot be completed can be considered for prorated payment based on stage of completion.		

7A.9 Implants		
A device designed to be inserted into the jaw bone to replace a missing tooth.		
Deductible	Coverage Percent Paid By Delta	Covered Services
7A.9.1 Yes	50%	Implant body, abutment, and crown.
<b>Specific Limitations</b>		
None.		

Implants Specific Exclusions	
7A.9.2 The following <b>Specific Exclusions</b> apply to implant services:	
<b>Specific Exclusions</b>	
A) Any implant services not listed as a <b>Covered Service</b> is <b>Excluded</b> . The following are also specifically <b>Excluded</b> :	
<ol style="list-style-type: none"> <li>1. Radiographic/surgical implant index, interim, temporary, or provisional procedures, eposteal and transosteal implants, debridement, bone grafts, connecting bar, implant maintenance procedures, implant repair, removal and recementation, implant/abutment supported fixed dentures, implant/abutment supported removable partial dentures, mini implants.</li> <li>2. No <b>Benefit</b> will be paid for implant services unless the facial defects and/or deformities resulting from trauma or disease result in loss of dentition capable of supporting a maxillofacial prosthesis or cases where documentation demonstrates lack of retention and the inability to function with a complete denture for a period of two years.</li> <li>3. Services with a dental laboratory component that cannot be completed can be considered for prorated payment based on stage of completion.</li> </ol>	

7A.10 Oral and Maxillofacial Surgical Services		
<b>Dental Services</b> including the extraction of teeth, as well as minor surgical preparation of the mouth for insertion of dentures.		
Deductible	Coverage Percent Paid By Delta	Covered Services
7A.10.1 Yes	50%	<ul style="list-style-type: none"> <li>• Extraction of coronal remnants-deciduous tooth, extraction, erupted tooth or exposed root, surgical removal of erupted tooth or residual root, removal of soft tissue impactions</li> <li>• Surgical access of an unerupted tooth, mobilization of erupted or malpositioned tooth to aid eruption, placement of a device to aid eruption, surgical repositioning of teeth, transeptal/fiberotomy/supra crestal fiberotomy, surgical placement of anchorage device with or without flap.</li> </ul>
<b>Specific Limitations</b>		
A) No <b>Benefit</b> will be paid for local anesthesia and suturing (if needed) when performed by the <b>Same Dentist</b> on the same day as oral and maxillofacial surgery.		
B) No <b>Benefit</b> will be paid for routine postoperative care when performed by the <b>Same Dentist</b> who performed the surgery.		
C) Surgical removal of erupted teeth or removal of impacted teeth or removal of residual roots (cutting procedure) require <b>Prior Authorization</b> . Where <b>Prior Authorization</b> is required but not obtained, <b>We</b> can apply a penalty of up to 50% of the charges that would otherwise be covered.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.10.2 Yes	50%	<ul style="list-style-type: none"> <li>• Alveoloplasty in conjunction or not <b>In Conjunction With</b> extractions</li> <li>• Removal of lateral exostosis, torus palatinus or torus mandibularis, surgical reduction of osseous tuberosity; osseous tuberosity reduction, frenulectomy, frenuloplasty, excision of hyperplastic tissue and pericoronal gingiva</li> <li>• Vestibuloplasty</li> </ul>

7A.10 Oral and Maxillofacial Surgical Services		
<b>Dental Services</b> including the extraction of teeth, as well as minor surgical preparation of the mouth for insertion of dentures.		
Specific Limitations		
None.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.10.3 Yes	50%	<ul style="list-style-type: none"> <li>Oroantral fistula closure, primary closure of a sinus perforation and sinus repair, harvest of bone for use in grafting, resections of maxilla or mandible, (includes placement or removal of appliance and/or hardware to the same provider), surgical incision and drainage of abscess intraoral and extraoral, removal of a foreign body, partial ostectomy/sequestrectomy, maxillary sinusotomy, surgical and other repairs, skin and bone graft and synthetic graft, collection and application of autologous blood concentrate, osteoplasty, osteotomy, LeFort I, II, or III without bone graft, graft of the mandible or maxilla, autogenous or nonautogenous, sinus augmentations, repair of maxillofacial hard and soft tissue defects, sialolithomy, sialodochoplasty, excision of salivary gland and closure of salivary fistula, emergency tracheotomy, coronoidectomy, implant-mandibular augmentation purposes, appliance removal by report for provider that did not place appliance, splint or hardware.</li> </ul>
Specific Limitations		
A) No <b>Benefit</b> will be paid for any service that has not been performed by a person duly licensed as an oral surgeon or as a <b>Dentist</b> in the state in which the treatment was rendered or by their auxiliary personnel who are duly licensed to perform the services at their direction.		

Oral Surgery Specific Exclusions
7A.10.4 The following <b>Specific Exclusions</b> apply to Oral Surgery services:
<b>Specific Exclusions</b> A) Any oral surgery service that is not listed as a <b>Covered Service</b> is <b>Excluded</b> .  B) No <b>Benefit</b> will be paid for any service that has not been performed by a person duly licensed as an oral surgeon or as a <b>Dentist</b> in the state in which the treatment was rendered or by their auxiliary personnel who are duly licensed to perform the services at their direction.

7A.11 Medically Necessary Orthodontic Services		
Services to prevent, intercept, or correct malocclusion (bad bite).		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.11.1 Yes	50%	<ul style="list-style-type: none"> <li>All listed services must meet <b>Medically Necessary Orthodontic Services</b> criteria</li> <li>Limited treatment for the primary, transitional and adult dentition</li> <li>Interceptive treatment for the primary and transitional dentition</li> </ul>

7A.11 Medically Necessary Orthodontic Services		
Services to prevent, intercept, or correct malocclusion (bad bite).		
		<ul style="list-style-type: none"> <li>• Minor treatment to control harmful habits</li> <li>• <b>Comprehensive</b> treatment for handicapping malocclusions of the permanent dentition</li> <li>• Orthodontics associated with orthognatic surgical cases</li> <li>• Repairs for orthodontic appliances</li> <li>• Replacement of lost or broken retainers</li> <li>• Rebonding or recementing of brackets and/or bands</li> <li>• Continuation of transfer cases or cases started outside the program</li> </ul>
<p align="center"><b>Specific Limitations</b></p> <p>7A.11.2 No <b>Benefits</b> will be paid for orthodontic services unless they meet the following criteria:</p> <p>A) They are <b>Medically Necessary Orthodontic Services</b> as defined in Section 2.0.</p> <p>B) <b>Medically Necessary Orthodontic Services</b> require <b>Prior Authorization</b>. Where <b>Prior Authorization</b> is required but not obtained, <b>We</b> can apply a penalty of up to 50% of the charges that would otherwise be covered.</p> <p>C) Medical necessity must be met by demonstrating severe functional difficulties, developmental anomalies of facial bones and/or oral structures, facial trauma resulting in functional difficulties or documentation of a psychological/psychiatric diagnosis from a mental health provider that orthodontic treatment will improve the mental/psychological condition of the child.</p> <ol style="list-style-type: none"> <li>1. Orthodontic treatment requires <b>Prior Authorization</b> and is not considered for cosmetic purposes.</li> <li>2. Orthodontic consultation can be provided once annually as needed by the same provider.</li> <li>3. Pre-orthodontic treatment visit for completion of HLD (NJ-Mod2) assessment form (accessible at <a href="http://www.deltadentalnj.com">www.deltadentalnj.com</a>), diagnostic photographs, diagnostic models, cephalometric radiograph and tracing, description of proposed treatment plan and <b>Patient's</b> diagnostic condition, and panoramic radiograph/views are required for consideration of services.</li> <li>4. Orthodontic cases that require extraction of permanent teeth must be approved for orthodontic treatment prior to extractions being provided. The orthodontic approval should be submitted with referral to oral surgeon or <b>Dentist</b> providing the extractions and extractions should not be provided without proof of approval for orthodontic service.</li> <li>5. Initiation of treatment should take into consideration time needed to treat the case to ensure treatment is completed prior to 19<sup>th</sup> birthday.</li> <li>6. Periodic oral evaluation, preventive services and needed dental treatment must be provided prior to initiation of orthodontic treatment.</li> <li>7. The placement of the appliance represents the treatment start date.</li> <li>8. Reimbursement includes placement and removal of appliance. Removal can be requested by report as separate service for a <b>Dentist</b> that did not start case and requires <b>Prior Authorization</b>.</li> <li>9. Completion of treatment must be documented to include diagnostic photographs and panoramic radiograph/view of completed case and submitted when active treatment has ended and bands are removed. Date of service used is date of band removal.</li> </ol> <p>D) <b>Comprehensive</b> treatment for handicapping malocclusions of the permanent dentition. Case must demonstrate medical necessity based on score total equal to or greater than 26 on the HLD (NJ-Mod2) assessment form (accessible at <a href="http://www.deltadentalnj.com">www.deltadentalnj.com</a>) with diagnostic tools substantiation or total scores less than 26 with documented medical necessity.</p> <p>E) Request for treatment must include diagnostic materials to demonstrate need, the form (accessible at <a href="http://www.deltadentalnj.com">www.deltadentalnj.com</a>) and documentation that all needed dental preventive and treatment services have</p>		

7A.11 Medically Necessary Orthodontic Services		
Services to prevent, intercept, or correct malocclusion (bad bite).		
been completed.		
F) Approval for <b>Comprehensive</b> treatment is for up to 12 visits at a time with request for continuation to include the previously mentioned documentation and most recent diagnostic tools to demonstrate progression of treatment.		

7A.12 Adjunctive General Services		
Other Dental Services.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.12.1 Yes	50%	Palliative treatment
<b>Specific Limitations</b> A) No <b>Benefit</b> will be paid for Palliative treatment: (a) not related to emergency treatment of dental pain, or (b) more than once (1) per date of service.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.12.3 Yes	50%	Anesthesia – local anesthesia NOT <b>In Conjunction With</b> operative or surgical procedures, regional block, trigeminal division block, deep sedation/general anesthesia provided by a <b>Dentist</b> regardless of where the <b>Dental Services</b> are provided for a medical condition covered by this <b>Policy</b> which requires hospitalization or general anesthesia-2 hour maximum time, intravenous conscious sedation/analgesia-2 hour maximum time, nitrous oxide/analgesia, non-intravenous conscious sedation-to include oral medications
<b>Specific Limitations</b> A) No <b>Benefit</b> will be paid for deep sedation/general anesthesia: (a) not performed by a <b>Dentist</b> ; (b) for a medical condition not covered by the <b>Policy</b> ; or (c) for a medical condition that does not require hospitalization or deep sedation/general anesthesia.  B) No <b>Benefit</b> will be paid for either deep sedation/general anesthesia or intravenous conscious sedation/analgesia that exceeds two (2) hours.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.12.4 Yes	50%	Behavior management
<b>Specific Limitations</b> A) Behavior management is a Covered Service only if it: (a) is additional time to provide services for <b>Children with Special Health Care Needs</b> that requires more time than generally required to provide a <b>Dental Service</b> ; (b) is accompanied by a request that indicates a specific medical diagnosis and clinical appearance.  B) Behavior management for additional time to provide services for <b>Children with Special Health Care Needs</b> that requires more time than generally required to provide a <b>Dental Service</b> and that is accompanied by a request that indicates a specific medical diagnosis and clinical appearance and exceeds the thresholds in (C) based on place of service requires <b>Prior Authorization</b> . Where <b>Prior Authorization</b> is required but not obtained, <b>We</b> can apply a penalty of up to 50% of the charges that would otherwise be covered.  C) One unit equals 15 minutes of additional time: <ul style="list-style-type: none"> <li>Office or clinic – 2 units</li> </ul>		

7A.12 Adjunctive General Services		
Other <b>Dental Services</b> .		
<ul style="list-style-type: none"> <li>Inpatient/outpatient hospital – 4 units</li> <li>Skilled nursing/long term care – 2 units</li> </ul>		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.12.5 Yes	50%	Consultations by specialist or non-primary care <b>Dentists</b>
<b>Specific Limitations</b>		
None.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.12.6 Yes	50%	Professional visits – house or facility visit-for a single visit to a facility regardless of the number of members seen on that day, hospital or ambulatory surgical center call-for cases that are treated in a facility, for cases taken to the operating room- <b>Dental Services</b> are provided for <b>Pediatric Enrollees</b> with a medical condition covered by this <b>Policy</b> which requires this admission as inpatient or outpatient ( <b>Prior Authorization</b> is required), general anesthesia and outpatient facility charges for <b>Dental Services</b> are covered, <b>Dental Services</b> rendered in these settings by a <b>Dentist</b> not on staff are considered separately, office visit for observation (during regular hours)-no other service performed.
<b>Specific Limitations</b>		
A) No <b>Benefit</b> will be paid for more than one (1) house or facility visit regardless of the number of <b>Pediatric Enrollees</b> seen that day.		
B) No <b>Benefit</b> will be paid for hospital or ambulatory surgical call for cases that are not treated in such a facility.		
C) Professional visits – house or facility visit-for a single visit to a facility regardless of the number of members seen on that day, hospital or ambulatory surgical center call-for cases that are treated in a facility, for cases taken to the operating room- <b>Dental Services</b> are provided for <b>Pediatric Enrollees</b> with a medical condition covered by this <b>Policy</b> which requires this admission as inpatient or outpatient require <b>Prior Authorization</b> . Where <b>Prior Authorization</b> is required but not obtained, <b>We</b> can apply a penalty of up to 50% of the charges that would otherwise be covered.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.12.7 Yes	50%	Drugs – therapeutic parenteral drug (single administration, two or more administrations-not to be combined with single administration), other drugs and/or medicaments by report
<b>Specific Limitations</b>		
None.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7A.12.8 Yes	50%	<ul style="list-style-type: none"> <li>Application of desensitizing medicament - per visit</li> <li>Occlusal guard - for treatment of bruxism, clenching or grinding</li> <li>Athletic mouthguard covered once per year</li> <li>Occlusal adjustment <ul style="list-style-type: none"> <li>Limited - (per visit)</li> <li>Complete</li> </ul> </li> <li>Odontoplasty</li> <li>Internal bleaching</li> </ul>



7A.12 Adjunctive General Services	
Other <b>Dental Services</b> .	<b>Specific Limitations</b>
<p>A) No <b>Benefit</b> will be paid for complete occlusal adjustment more than once (1) per lifetime regardless of the number of visits.</p> <p>B) No <b>Benefit</b> will be paid for an occlusal guard not performed to treat bruxism, clenching, or grinding.</p> <p>C) No <b>Benefit</b> will be paid for more than one athletic mouthguard per 12 month period.</p>	

Adjunctive General Services Specific Exclusions	
7.12.9 The following <b>Specific Exclusions</b> apply to adjunctive general services:	
<b>Specific Exclusions</b>	
<p>A) Any adjunctive <b>Service</b> not listed as a <b>Covered Service</b> is <b>Excluded</b>. The following are also specifically <b>Excluded</b>:</p> <ol style="list-style-type: none"> <li>1. Fixed partial denture sectioning</li> <li>2. Miscellaneous: reline and adjustment of occlusal guard, occlusal analysis including mounted case, enamel microabrasion, external bleaching</li> </ol> <p>Case presentation, office visit after regularly scheduled hours, application of desensitizing resin</p>	

## 7B– DENTAL SERVICES RENDERED TO ADULT ENROLLEES

7B.2 Diagnostic and Preventive Services		
Necessary <b>Dental Services</b> to assist the <b>Dentist</b> in evaluating the existing oral condition to determine required dental treatment and <b>Dental Services</b> intended to prevent future dental disease.		
Deductible	Coverage Percent Paid by Delta Dental	Covered Services
7B.2.1 No	100%	Dental evaluations, including <b>Comprehensive</b> , routine and emergency evaluations, as well as consultations
<b>Specific Limitations</b>		
<p>No <b>Benefit</b> will be paid for dental evaluations of any type as well as consultations when any mix of these <b>Dental Services</b> is performed more than twice (2) in a 12-month period. No allowance will be paid for <b>Comprehensive</b> evaluations, performed by the <b>Same Dentist</b> within 3 years. Evaluations within 3 years after a <b>Comprehensive</b> evaluation by the <b>Same Dentist</b> will be <b>Benefited As</b> periodic evaluations.</p> <p>A <b>Comprehensive</b> periodontal evaluation is <b>Benefited As</b> a periodic evaluation when performed by the <b>Same Dentist</b> on the same date as periodontal maintenance.</p> <p>No <b>Benefit</b> will be paid for separate charges for evaluation of hard and soft tissues of the oral cavity, periodontal charting, oral cancer evaluation and screening, blood pressure screenings, pulse, temperature, respiration, base EKG, treatment planning, evaluation of <b>Patient's</b> dental and medical history, general and/or oral health assessments, diagnosis, pulp test (except limited oral evaluations-problem focused) when performed <b>In Conjunction With</b> an oral evaluation, consultation or other professional visit.</p>		

<b>7B.2 Diagnostic and Preventive Services</b>		
Necessary <b>Dental Services</b> to assist the <b>Dentist</b> in evaluating the existing oral condition to determine required dental treatment and <b>Dental Services</b> intended to prevent future dental disease.		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7B.2.2 No	100%	Intraoral complete mouth series (CMX) and panoramic x-rays
<b>Specific Limitations</b> No <b>Benefit</b> will be paid for intraoral complete series and panoramic x-rays with or without bitewings when any mix of these <b>Dental Services</b> is performed more than once within 5 years. No <b>Benefit</b> will be paid for a subset of x-rays that are part of the full-mouth series, such as bitewings.		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7B.2.3 No	100%	Intraoral radiographs
<b>Specific Limitations</b> No <b>Benefit</b> will be paid for intraoral radiographs taken as routine working, final treatment, and follow up radiographs by the <b>Same Dentist</b> for endodontic treatment.		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7B.2.4 No	100%	Bitewing x-rays (one set equals one or more bitewing films taken on the same day)
<b>Specific Limitations</b> No <b>Benefit</b> will be paid for bitewing x-rays in excess of two (2) sets in a 24-month period. A complete mouth series (CMX) or equivalent counts as one (1) set of bitewings in a 24-month period.  If the fee for vertical bitewings is the same or exceeds the fee for a CMX, the <b>Benefit Amount</b> for the vertical bitewings will be limited to the <b>Benefit</b> that would be payable for a complete mouth series. All <b>Benefit Limitations</b> for a CMX will apply.		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7B.2.5 No	100%	Pulp vitality test
<b>Specific Limitations</b> No <b>Benefit</b> will be paid for pulp vitality tests when (a) performed by the <b>Same Dentist</b> with any other <b>Dental Service</b> on the same day, except when the only <b>Dental Services</b> performed by the <b>Same Dentist</b> on the same day are limited oral evaluation-problem focused, radiographs, or palliative treatment, or (b) when performed for any reason other than for the diagnosis of emergency conditions. No <b>Benefit</b> will be paid for more than one (1) pulp vitality test per visit.		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7B.2.6 No	100%	Prophylaxis (teeth cleaning)
<b>Specific Limitations</b> No <b>Benefit</b> will be paid for prophylaxis when (a) any combination of prophylaxes and periodontal maintenance is performed more than twice (2) in a 12 month period, (b) the prophylaxis is performed on the same day as periodontal maintenance by the <b>Same Dentist</b> , (c) the prophylaxis is performed by the <b>Same Dentist</b> during the time span beginning 14 days before and ending 90 days after a scaling and root planing or other periodontal treatment.		

**Diagnostic and Preventive Services**  
**Specific Exclusions & Alternate Treatment Limitations**

The following **Specific Exclusions** and **Alternate Treatment Limitations** apply to diagnostic and preventive services.

**Specific Exclusions**

Any diagnostic or preventive service not listed as a **Covered Service** is **Excluded**. The following are also specifically **Excluded**:

- Images such as cephalometric films, oral facial photographs, lateral skull and facial survey, cone beam capture and imaging & interpretation, maxillofacial ultrasound, maxillofacial MRI, sialography, sialoendoscopy.
- Tests such as bacteriologic tests, collection of microorganisms for culture and sensitivity, , saliva tests, viral cultures, genetic tests, tests for susceptibility to caries (decay) and other oral diseases, pre-diagnostic cancer screening tests , medical tests and screenings, caries risk assessments.
- Oral pathology laboratory procedures.
- Diagnostic casts.
- Procedures such as nutritional and tobacco counseling, oral hygiene instructions, risk assessment, and counseling.
- Topical fluoride treatments (office procedure)
- Sealants
- Preventive resin restorations
- Space maintainers
- Temporomandibular joint diagnostic procedures
- Duplication of radiographs
- Fluoride gels, rinses, tablets, or other preparations meant for home application.
- A prophylaxis paste containing fluoride or a fluoride rinse or swish.
- Repair and removal of space maintainers.
- Procedures mainly for plaque control.
- Screening and assessments of **Patients**

Any combination of individually listed periapical, occlusal, or bitewing radiographs on the same date of service by the **Same Dentist** are **Benefited As** a complete series if the **Approved Amount** for individual radiographs equals or exceeds the **Approved Amount** for a complete series. The **Delta Dental Benefit** for the individual radiographs will not exceed the **Benefit** it would pay for a complete mouth series or radiographs.

**Alternate Treatment Limitations**

The **Benefit Amount** for full mouth debridement will be determined based on the **Benefit Amount** for prophylaxis subject to the above **Specific Limitations** and **Specific Exclusions** applicable to prophylaxis. The **Adult Enrollee** is responsible for the difference between the **Benefit Amount** for the prophylaxis and the **Approved Amount** for the **Dental Service** actually rendered.

Panoramic x-ray with or without bitewing x-rays performed on the same day is **Benefited As** a complete mouth series of x-rays and subject to the 5-year Frequency Limit. Eight or more periapical x-rays performed on the same day by the **Same Dentist** are **Benefited As** a full mouth series of x-rays and subject to the 5-year Frequency Limit.

<b>7B.3 Basic Restorative Services</b>		
<b>Dental Services</b> for the restoration of teeth solely due to dental caries (decay) or fracture primarily using silver amalgam or composite resin materials as fillings after the decay is removed.		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7B.3.1 Yes	60%	Amalgam (silver) fillings Composite (tooth colored) fillings - anterior teeth only
<b>Specific Limitations</b> No <b>Benefit</b> will be paid for amalgam (silver) fillings or composite (tooth colored fillings: (a) more than once (1) per surface of the same tooth per 24-month period, or (b) when performed on the same day or within 12 months following a post and core on the same tooth unless necessary due to caries, as a crown repair for a fracture, or access opening for root canal treatment.		

<b>Basic Restorative Services</b>	
<b>Specific Exclusions &amp; Alternate Treatment Limitations</b>	
The following <b>Specific Exclusions</b> and <b>Alternate Treatment Limitations</b> apply to all basic restorative services.	
<b>Specific Exclusions</b> Any restorative procedure not specifically listed as a <b>Covered Service</b> . The following are also specifically <b>Excluded</b> : <ul style="list-style-type: none"> <li>• Multiple pins in the same tooth</li> <li>• Any procedures, restorations, or appliances associated with periodontal splinting</li> <li>• Any restorative procedure not due to decay or fracture</li> <li>• Protective restorations</li> <li>• Resin infiltration</li> <li>• Reattachment of tooth fragment</li> <li>• Interim restorations</li> <li>• Restorations and prefabricated porcelain crowns for primary teeth</li> </ul>	
Any restoration involving two or more contiguous surfaces is <b>Benefited As</b> one multiple surface restoration.	
Restorations include all adjunctive services such as, but not limited to, local anesthesia, direct or indirect pulp caps, bases, liners, polishing, and adjusting occlusion. No separate <b>Benefit</b> will be paid for these and/or similar adjunctive services.	
<b>Alternate Treatment Limitations</b> <b>Benefits</b> will be paid for composite restorations only when placed in front teeth and first premolars. <b>Benefits</b> for posterior teeth other than first premolars will be based on amalgam restorations. The <b>Benefit</b> for composite restorations will be determined based on the <b>Benefit Amount</b> for amalgam restorations subject to the above <b>Specific Limitations</b> and <b>Specific Exclusions</b> applicable to amalgam restorations. The <b>Adult Enrollee</b> is responsible for the difference between the <b>Benefit Amount</b> for the amalgam restorations and the <b>Approved Amount</b> for the <b>Dental Service</b> actually rendered.	

<b>7B.4 Restorative – Crowns and Onlays</b>		
<b>Dental Services</b> involving restoration covering or replacing the major part, or the whole of the clinical crown of a tooth and must overlay or hood one or more cusp tips.		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7B.4.1 Yes	50%	Indirectly fabricated single crowns, onlays, post & cores, and core build-ups

7B.4 Restorative – Crowns and Onlays		
<b>Dental Services</b> involving restoration covering or replacing the major part, or the whole of the clinical crown of a tooth and must overlay or hood one or more cusp tips.		
<p align="center"><b>Specific Limitations</b></p> <p>No <b>Benefits</b> will be paid for indirectly fabricated single crowns, onlays, post &amp; cores, and core build-ups: (a) for primary (“baby”) teeth unless it is retained and there is no permanent successor, or (b) when replaced on the same day or within 7 years from the date of the prior major restorative <b>Dental Services</b>, even if <b>Delta Dental</b> did not cover the <b>Patient</b> and/or pay a <b>Benefit</b> toward the prior <b>Dental Service</b>.</p> <p>For purposes of applying this Frequency Limit, implant supported or natural teeth onlays, inlays, indirectly fabricated crowns, fixed partial dentures, removable partial dentures, immediate and complete dentures are counted against themselves and each other.</p> <p>No <b>Benefit</b> will be paid for a core buildup when performed with or in addition to an amalgam restoration, resin-based composite restoration, inlays, onlays, or any other type of post and core.</p>		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7B.4.2 Yes	50%	Crown repairs and recementation of crowns, onlays, post and cores
<p align="center"><b>Specific Limitations</b></p> <p>No <b>Benefit</b> will be paid for recementation of crowns, onlays, post and cores: (a) on the same day or within 6 months after the first insertion by the <b>Same Dentist</b>, (b) more than once (1) in a 12-month period.</p> <p>No <b>Benefit</b> will be paid for recementation of a post when performed on the same day as a single crown or fixed partial denture recementation.</p>		

Restorative – Crowns and Onlays
Specific Exclusions & Alternate Treatment Limitations
<p>The following <b>Specific Exclusions</b> and <b>Alternate Treatment Limitations</b> apply to restorative – crowns and onlays:</p> <p><b>Specific Exclusions</b></p> <p>Any restorative procedure not specifically listed as a <b>Covered Service</b>. The following are also specifically <b>Excluded</b>:</p> <ul style="list-style-type: none"> <li>• Inlays, recementation and repair of inlays</li> <li>• Gold foil restorations</li> <li>• Copings (considered a specialized technique)</li> <li>• Provisional or temporary or interim crowns</li> <li>• Any procedures, restorations, or appliances associated with periodontal splinting</li> <li>• Any restorative procedure not due to decay or fracture</li> <li>• Removal of posts</li> <li>• Veneers and repair of veneers</li> <li>• Restorative foundation for indirect restoration</li> </ul> <p>No <b>Benefit</b> will be paid for indirectly fabricated crowns and onlays unless the teeth cannot be restored with silver amalgam or composite resins (or other material approved by <b>Delta Dental</b> at its sole discretion). No <b>Benefit</b> will be paid for this <b>Dental Service</b> unless the tooth cannot be restored by any other means.</p> <p>Gold foils, inlays, onlays, and crowns include all adjunctive services such as, but not limited to, local anesthesia, temporary crown placement, insertion with cementation, polishing, impressions, laboratory fees, adjusting occlusion, etc. No separate <b>Benefit</b> will be paid for these and/or similar adjunctive services.</p>

<b>7B.5 Endodontics</b>		
Necessary <b>Dental Services</b> for pulpal therapy and root canal therapy to treat or remove the nerves inside the tooth chamber and roots.		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7B.5.1 Yes	50%	Root canal therapy (initial)
<b>Specific Limitations</b> No <b>Benefits</b> will be paid for initial root canal treatment: (a) more than once (1) per lifetime per tooth, (b) for primary teeth (unless there is no permanent successor), (c) if not finished, or (d) when performed <b>In Conjunction With</b> apexification, apexogenesis, or pulpal regeneration.		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7B.5.2 Yes	50%	Pulpotomy, pulpal debridement, and partial pulpotomy for apexogenesis
<b>Specific Limitations</b> No <b>Benefit</b> will be paid for pulpotomy, pulpal debridement, and partial pulpotomy for apexogenesis: (a) if not finished, (b) more than once (1) per lifetime per tooth, or (c) when performed by the <b>Same Dentist</b> on the same day as root canal treatment. No <b>Benefit</b> will be paid for therapeutic pulpotomy for permanent teeth. No <b>Benefit</b> will be paid for partial pulpotomy for apexogenesis: (a) for primary teeth, or (b) when performed within 30 days prior to or the same day as root canal treatment or apexification/recalcification.		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7B.5.3 Yes	50%	Apexification/recalcification, apicoectomy/periradicular surgery, retrograde fillings, and hemisections on permanent teeth
<b>Specific Limitations</b> No <b>Benefit</b> will be paid for apexification/recalcification and hemisections: (a) if not finished, (b) for primary teeth, or (c) more than once per tooth per lifetime.  No <b>Benefit</b> will be paid for apicoectomy/periradicular surgery and retrograde fillings: (a) more than once (1) per root in a lifetime, or (b) for primary teeth.  No <b>Benefit</b> will be paid for root amputation: (a) more than once (1) per root in a lifetime, (b) when performed by the <b>Same Dentist</b> on the same date on the same root as an apicoectomy, or (c) for primary teeth.		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7B.5.4 Yes	50%	Retreatment of root canal therapy
<b>Specific Limitations</b> No <b>Benefit</b> will be paid for retreatment of root canal treatment: (a) on the same day or within 24 months after the first root canal was finished, or (b) more than once (1) per tooth in a lifetime.  No <b>Benefit</b> will be paid for removal of a post, pin(s), old root canal filling material, and the procedures needed to prepare the canals and place the canal filling and root canal therapy when performed <b>In Conjunction With</b> endodontic retreatment.		

Endodontics		
Specific Exclusions & Alternate Treatment Limitations		
The following <b>Specific Exclusions</b> and <b>Alternate Treatment Limitations</b> apply to endodontic services:		
<b>Specific Exclusions</b> Any endodontic service not listed as a <b>Covered Service</b> . The following are specifically <b>Excluded</b> : <ul style="list-style-type: none"> <li>• Pulp caps</li> <li>• Non-surgical treatment of root canal obstruction</li> <li>• Internal repair of perforation defects</li> <li>• Endodontic endosseous implant</li> <li>• Intentional reimplantation</li> <li>• Surgical procedure to isolate tooth with rubber dam</li> <li>• Canal preparation and fitting of preformed dowel and post</li> <li>• Any endodontic procedures related to implants, overdentures or inoperable or fractured teeth</li> <li>• Temporary restorations and routine postoperative visits</li> <li>• Pulpal regeneration</li> <li>• Periradicular surgery without apicoectomy</li> <li>• Bone grafts and regenerative procedures <b>In Conjunction With</b> periradicular surgery</li> </ul>		
Endodontic treatment includes all adjunctive services such as, but not limited, to local anesthesia, canal preparation/medication, working, final, and follow up radiographs, and follow up care. No separate <b>Benefit</b> will be paid for these and/or similar adjunctive services.		
<b>Alternate Treatment Limitations</b> <b>The Benefit</b> for incomplete endodontic treatment will be determined based on the <b>Benefit Amount</b> for palliative treatment subject to the <b>Specific Limitations</b> and <b>Specific Exclusions</b> applicable to palliative treatment. The <b>Covered Person</b> is responsible for difference between the <b>Benefit Amount</b> for the palliative treatment and the <b>Approved Amount</b> for the <b>Dental Service</b> actually rendered.		

7B.6 Periodontics		
Necessary procedures to treat diseases of the tissues (gums) and bone supporting the teeth.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7B.6.1 Yes	50%	Periodontal scaling and root planing
<b>Specific Limitations</b> No <b>Benefit</b> will be paid for periodontal scaling and root planing: (a) more than once (1) per quadrant on the same day or within twenty-four (24) months, or (b) on the same day or within 30 days before surgery or 90 days following periodontal surgery when performed by the <b>Same Dentist</b> .  Scaling and root planing in the absence of 4mm pockets is <b>Benefited As</b> a prophylaxis.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7B.6.2 Yes	50%	Periodontal maintenance
<b>Specific Limitations</b> No <b>Benefit</b> will be paid for periodontal maintenance: (a) more than twice (2) in a 12 month period, (b) when performed on the same day as non-incident scaling and root planing. No <b>Benefit</b> will be paid for any combination of prophylaxes, and periodontal maintenance more than twice (2) in a 12-month period.		

7B.6 Periodontics		
Necessary procedures to treat diseases of the tissues (gums) and bone supporting the teeth.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7B.6.3 Yes	50%	Surgical periodontal treatment, including any surgical re-entry (gingivectomy, osseous surgery, flap surgery, tissue regeneration procedures, distal or proximal wedge, and grafts)
<p align="center"><b>Specific Limitations</b></p> <p>No <b>Benefit</b> will be paid for surgical periodontal treatment, including any surgical re-entry (gingivectomy, osseous surgery, flap surgery, tissue regeneration procedures, distal or proximal wedge, and grafts): (a) more than once (1) in any combination in the same area of the mouth on the same day or within thirty-six (36) months except soft tissue grafts, (b) when performed for pre-restorative and crown lengthening purposes, or (c) in the absence of 5mm pockets.</p> <p>No <b>Benefit</b> will be paid for soft and connective tissue grafts when more than one of the same or different type of soft and/or connective tissue graft is performed on the same day or within 36 months in the same part of the mouth.</p> <p>No <b>Benefit</b> will be paid for apically repositioned flaps, regenerative procedures, soft and connective tissue grafts, and/or osseous grafts when more than two (2) of any combination of these procedures is performed within any given quadrant are performed on the same date of service.</p>		

Periodontics
Specific Exclusions & Alternate Treatment Limitations
<p>The following <b>Specific Exclusions</b> and <b>Alternate Treatment Limitations</b> apply to periodontic services:</p> <p><b>Specific Exclusions</b></p> <p>Any periodontal procedure not specifically listed as a <b>Covered Service</b>. The following are also specifically <b>Excluded</b>:</p> <ul style="list-style-type: none"> <li>• Anatomical crown exposure, provisional splinting,</li> <li>• Localized delivery of antimicrobial agents, curettage and mucogingival surgery</li> <li>• Periodontal charting as a separate procedure</li> <li>• Clinical crown lengthening</li> <li>• Unscheduled dressing change</li> <li>• Laser disinfection and laser assisted new attachment procedures</li> <li>• Gingival irrigation</li> <li>• Gingivectomy to allow access for restorative procedure</li> </ul> <p>No <b>Benefit</b> will be paid for less <b>Comprehensive</b> procedures when performed on the same day in the same part of the mouth as a more <b>Comprehensive</b> procedure as listed in the following hierarchy (most <b>Comprehensive</b> to least <b>Comprehensive</b>):</p> <ul style="list-style-type: none"> <li>• Osseous surgery</li> <li>• Clinical crown lengthening (not a <b>Covered Service</b>)</li> <li>• Apically positioned flap</li> <li>• Surgical revision</li> <li>• Gingival flap</li> <li>• Distal or proximal wedge</li> <li>• Anatomical crown exposure (not a <b>Covered Service</b>)</li> <li>• Gingivectomy</li> <li>• Scaling and root planing</li> </ul>



Periodontics		
Specific Exclusions & Alternate Treatment Limitations		
<ul style="list-style-type: none"> <li>• Debridement</li> <li>• Periodontal maintenance</li> <li>• Prophylaxis</li> </ul>		
<p>The following <b>Dental Services</b> are <b>Benefited As</b> quadrants or partial quadrant procedures:</p> <ul style="list-style-type: none"> <li>• Gingivectomy, scaling and root planing qualify for the full quadrant <b>Benefit</b> if four or more diseased teeth distal to the midline are treated. Tooth Bounded Spaces are not counted in making this determination. When these periodontal procedures do not meet all of these criteria they are <b>Benefited As</b> a partial quadrant.</li> <li>• Gingival flap procedures and osseous surgery qualify for the full quadrant <b>Benefit</b> if four or more diseased teeth or Tooth Bounded Spaces distal to the midline are treated. A Tooth Bounded Space counts as one space despite the number of teeth that would normally exist in the space. When these procedures do not meet all of these criteria the <b>Benefit</b> is limited to a partial quadrant.</li> </ul>		
<p>No <b>Benefit</b> will be paid for postoperative care and/or finishing procedures (on the same day or within 90 days of periodontal surgery or scaling and root planing).</p>		
<p>No <b>Benefit</b> will be paid for periodontal procedures not performed for natural teeth such as but not limited to being performed <b>In Conjunction With</b> implants, ridge augmentation and/or preservation, extraction sites, periradicular surgery.</p>		
<p>No <b>Benefit</b> will be paid for prophylaxis and incidental scaling and root planing procedures by the <b>Same Dentist</b> when performed on the same day as periodontal maintenance.</p>		
<p>No <b>Benefit</b> will be paid for prophylaxis and/or periodontal maintenance if the <b>Dental Services</b> are performed by the <b>Same Dentist</b> during the time period beginning 14 days before and ending 90 days after a scaling and root planing or other periodontal treatment.</p>		
<p>No <b>Benefit</b> will be paid for biologic materials to aid in soft and osseous tissue regeneration on the same day as other periodontal regenerative and grafting procedures except when reported only with gingival flap procedures or osseous surgery.</p>		
<p>No <b>Benefit</b> will be paid for guided tissue regeneration on the same day as soft tissue grafts in the same surgical area.</p>		
<p>No <b>Benefit</b> will be paid for routine prophylaxis (teeth cleaning) when provided <b>In Conjunction With</b> full mouth debridement or periodontal scaling and root planing. No <b>Benefit</b> will be paid for periodontal maintenance except after active periodontal therapy (surgical or non-surgical) has been performed.</p>		

7B.7 Prosthodontics – Fixed and Removable		
<b>Dental Services</b> to replace missing permanent teeth (not including third molars) where the chewing function is impaired.		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7B.7.1 Yes	50%	Removable complete and partial dentures
<b>Specific Limitations</b> No <b>Benefit</b> will be paid for removable complete and partial dentures: (a) more than once in a 7-year period from the date of prior insertion even if <b>Delta Dental</b> did not cover the <b>Patient</b> and/or pay a <b>Benefit</b> toward the prior <b>Dental Service</b> , or (b) if the existing denture is satisfactory or can be made satisfactory.		

<b>7B.7 Prosthodontics – Fixed and Removable</b>		
<b>Dental Services</b> to replace missing permanent teeth (not including third molars) where the chewing function is impaired.		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7B.7.2 Yes	50%	Fixed partial dentures (bridges), including retainers (crowns) pontics, core buildups, and post and cores
<p align="center"><b>Specific Limitations</b></p> <p>No <b>Benefit</b> will be paid for fixed partial dentures (bridges), including retainers (crowns) pontics, core buildups, and post and cores: (a) more than once (1) in a 7-year period from the date of prior insertion, or (b) if the existing fixed partial denture is satisfactory or can be made satisfactory.</p> <p>No <b>Benefit</b> will be paid for core buildups when performed <b>In Conjunction With</b> restorations, inlays, onlays, or post and core of any type.</p>		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7B.7.3 Yes	50%	Adjustments, repairs, relines, rebases and tissue conditioning to removable complete and partial dentures
<p align="center"><b>Specific Limitations</b></p> <p>No <b>Benefit</b> will be paid for adjustments, repairs, relines, rebases and tissue conditioning to removable complete and partial dentures on the same day or within 6 months of insertion of the denture (except in the case of immediate dentures) by the <b>Same Dentist</b>.</p> <p>No <b>Benefit</b> will be paid for any combination of repairs, relines, rebases, and tissue conditioning more than twice (2) per denture unit on the same day or within 12 months.</p> <p>No <b>Benefit</b> will be paid for adjustments: (a) when performed by the <b>Same Dentist</b> on the same day or within 6 months after a reline or rebase, (b) more than once (1) on the same day, or (c) more than twice (2) within 12 months.</p> <p>No <b>Benefit</b> will be paid for a reline when performed by the <b>Same Dentist</b> on the same day or within six months after a rebase. No <b>Benefit</b> will be paid for tissue conditioning if performed on the same date of service as the denture is delivered or a reline/rebase is delivered.</p>		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7B.7.4 Yes	50%	Recementation of fixed partial dentures (bridges)
<p align="center"><b>Specific Limitations</b></p> <p>No <b>Benefit</b> will be paid for recementation of fixed partial dentures (bridges): (a) on the same day or within 6 months of fixed partial denture cementation by the <b>Same Dentist</b>, or (b) more than once (1) on the same day or within 12 months.</p> <p>No <b>Benefit</b> will be paid for post recementation when performed on the same day as a single crown or fixed partial denture recementation.</p>		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7B.7.5 Yes	50%	Repair of fixed partial dentures (bridges)
<p align="center"><b>Specific Limitations</b></p> <p>No <b>Benefit</b> will be paid for repair of fixed partial dentures (bridges): (a) on the same day or within 6 months of insertion of the first fixed partial denture by the <b>Same Dentist</b>, or (b) more than twice (2) in 36 months from then on.</p>		

**Prosthodontics – Fixed and Removable  
Specific Exclusions & Alternate Treatment Limitations**

The following **Specific Limitations**, **Specific Exclusions** and **Alternate Treatment Limitations** apply to fixed and removable prosthodontic services:

**Specific Limitations**

For purposes of determining frequency limitations; implant supported or natural tooth inlays; onlays; indirectly fabricated crowns; veneers; fixed partial dentures; removable partial dentures; immediate and complete dentures are counted against themselves and each other.

**Specific Exclusions**

Any fixed or removable prosthodontic procedures not listed as **Covered Services** are **Excluded**. The following are also specifically **Excluded**:

- Interim, provisional, or temporary complete and partial dentures
- Overdentures
- Maxillofacial prosthetics
- Any procedures; restorations; or appliances associated with periodontal splinting
- Implants and any procedures associated with implants; interim, provisional, or temporary pontics and retainers, connector bars, stress breakers, precision attachments, copings, and pediatric fixed partial dentures
- Pontics exceeding the normal complement of teeth.
- Replacement of missing natural teeth using more than the normal amount of retainers for the span.
- Unilateral removable partial dentures or dentures without clasps

The maximum **Benefit Amount** that will be paid for repair, and/or reline, and/or rebase, and/or adjustment of a fixed or removable partial denture or complete denture or combination exceeds is one-half the **Benefit Amount** that would be payable under this **Policy** for a new appliance.

Fixed and removable prosthodontics include all adjunctive procedures such as, but not limited to, local anesthesia, tooth preparation, bases, liners, restorative foundations, temporary prosthetics, impressions, bite registration, study models, insertion, laboratory fees, cementation and adjustments for six months following insertion. No separate **Benefit** will be paid for these and/or similar adjunctive services.

The maximum **Benefit Amount** that will be paid for replacing all teeth and acrylic on a cast metal removable partial denture framework is two-thirds the **Benefit Amount** that would be payable under this **Policy** for a new appliance.

No **Benefit** will be paid for repair of a fixed partial denture if the payment would exceed one-half of the **Benefit** that would be payable under this **Policy** for a new appliance.

No **Benefit** will be paid for implants or any procedures, restorations, appliances and/or crown and fixed partial denture associated with periodontal splinting. No **Benefit** will be paid for a (posterior) fixed partial denture if performed **In Conjunction With** an Allowance for a partial denture in the same arch within the preceding 5-year period.

No **Benefit** will be paid for fixed partial dentures bridges and removable cast partial dentures for **Patients** less than sixteen 16 years of age.

**Alternate Treatment Limitations**

No **Benefit** will be paid for a fixed partial denture unless use of a removable prosthetic device is not sufficient. If a removable device is sufficient, the **Benefit** will be determined based on the **Benefit Amount** for a standard removable partial denture subject to the above **Specific Limitations** and **Specific Exclusions** applicable to a

Prosthodontics – Fixed and Removable Specific Exclusions & Alternate Treatment Limitations
<p>standard removable partial denture. The <b>Covered Person</b> is responsible for the difference between the <b>Benefit Amount</b> for the standard removable partial denture and the <b>Approved Amount</b> for the <b>Dental Service</b> actually rendered.</p> <p>When more than three teeth (except third molars) are missing in an arch, the <b>Benefit</b> for a fixed partial denture will be determined based on the <b>Benefit Amount</b> for a removable partial denture subject to the above <b>Specific Limitations</b> and <b>Specific Exclusions</b> applicable to a standard removable partial denture. The <b>Covered Person</b> is responsible for the difference between the <b>Benefit Amount</b> for the removable partial denture and the <b>Approved Amount</b> for the <b>Dental Service</b> actually rendered.</p> <p>The <b>Benefit Amount</b> for personalized restoration, specialized techniques, such as but not limited to precision attachments, overdentures, and stress breakers as opposed to standard procedures will be determined based on the <b>Benefit Amount</b> for the standard procedure subject to the <b>Specific Limitations</b> and <b>Specific Exclusions</b> applicable to the standard procedure. The <b>Covered Person</b> is responsible for the difference between the <b>Benefit Amount</b> for the standard procedure and the <b>Approved Amount</b> for the <b>Dental Service</b> actually rendered.</p> <p>The <b>Benefit Amount</b> for a indirect resin based composite or porcelain-ceramic fixed partial denture will be determined based on the <b>Benefit Amount</b> for the porcelain fused to high noble metal fixed partial denture subject to the <b>Specific Limitations</b> and <b>Specific Exclusions</b> applicable to the porcelain fused to high noble metal fixed partial denture. The <b>Covered Person</b> is responsible for the difference between the <b>Benefit Amount</b> for the porcelain fused to high noble metal fixed partial denture and the <b>Approved Amount</b> for the <b>Dental Service</b> actually rendered.</p>

7B.8 Oral Surgery		
Dental Services from the extraction of teeth, as well as minor surgical preparation of the mouth for insertion of dentures.		
Deductible	Coverage Percent Paid By Delta	Covered Services
7B.8.1 Yes	50%	Non-surgical and surgical extraction of teeth Intraoral incision and drainage
<p><b>Specific Limitations</b></p> <p>No <b>Benefit</b> will be paid for local anesthesia and suturing (if needed) when performed by the <b>Same Dentist</b> on the same day as oral and maxillofacial surgery.</p> <p>No <b>Benefit</b> will be paid for any adjunctive service(s) associated and/or performed <b>In Conjunction With</b> any services not covered by this <b>Policy</b>.</p> <p>No <b>Benefit</b> will be paid for intraoral incision and drainage when performed by the <b>Same Dentist</b> in the same surgical area on the same date of service as endodontics, extractions, palliative treatment or other <b>Definitive Procedure</b>.</p> <p>No <b>Benefit</b> will be paid for routine postoperative care including treatment of dry socket: (a) when performed by the <b>Same Dentist</b> who performed the surgery, or (b) more than once (1) per visit.</p> <p>No <b>Benefit</b> will be paid for extraction, coronal remnants – deciduous tooth when performed by the <b>Same Dentist</b> in the same surgical area on the same date of service as any other surgery.</p> <p>No <b>Benefit</b> will be paid for root recovery when performed by the <b>Same Dentist</b> in the same surgical area on the same day as a surgical extraction.</p>		

<b>7B.8 Oral Surgery</b>		
<b>Dental Services</b> from the extraction of teeth, as well as minor surgical preparation of the mouth for insertion of dentures.		
Extractions of impacted teeth are <b>Benefited</b> as determined by the anatomical position of the tooth rather than the surgical procedure necessary for removal.		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7B.8.2 Yes	50%	Alveoloplasty Removal of exostosis and tori; fibrous tuberosity reduction, Suture of small wounds, frenulectomy, frenuloplasty, excision of pericoronal and hyperplastic tissue Uncomplicated vestibuloplasty
<p align="center"><b>Specific Limitations</b></p> <p>No <b>Benefit</b> will be paid for alveoloplasty when performed on the same date of service as one or more surgical extractions.</p> <p>No <b>Benefit</b> will be paid for frenulectomy, frenuloplasty, excision of hyperplastic tissue, and excision of pericoronal gingiva when performed by the <b>Same Dentist</b> in the same surgical area on the same date as any other surgical procedure(s).</p>		
<b>Deductible</b>	<b>Coverage Percent Paid By Delta Dental</b>	<b>Covered Services</b>
7B.8.3 Yes	50%	General anesthesia when administered in a dental office by a <b>Dentist</b> licensed to perform this <b>Service</b>
<p align="center"><b>Specific Limitations</b></p> <p>No <b>Benefit</b> will be paid for general anesthesia or intravenous sedation: (a) unless medically necessary <b>In Conjunction With</b> oral surgical procedures, periodontal surgery, or periapical surgery that are <b>Covered Services</b>, or unless necessary due to concurrent medical conditions, and/or (b) to the extent it exceeds 1.5 hours per date of service.</p>		

<b>Oral Surgery</b>
<b>Specific Exclusions &amp; Alternate Treatment Limitations</b>
The following <b>Specific Exclusions</b> and <b>Alternate Treatment Limitations</b> apply to Oral Surgery services:
<p><b>Specific Exclusions</b></p> <p>Any oral surgery service that is not a <b>Covered Service</b>. The following are specifically <b>Excluded</b>:</p> <ul style="list-style-type: none"> <li>Any oral surgical procedure related to implants, overdentures, sinus and ridge augmentation and/or preservation, skin and bone grafts, transplants or intentional reimplantation, other specialized techniques, oral antral fistula closure, closure of a sinus perforation, tooth transplantation, exfoliative cytology, surgical repositioning, surgical placement of temporary anchorage devices, complicated vestibuloplasty, surgical excision of lesions, surgical incision (except uncomplicated intraoral excision and drainage), treatment of fractures, repair procedures except those listed as covered, tooth mobilization, appliance or splint removal, services related to temporomandibular joint dysfunction, orthognathic surgery, coronectomy harvest of bone for use in grafting, removal of foreign bodies and cysts, and plasma or platelet rich protein (PRP) therapies, destruction of lesions, resections of maxilla and mandible.</li> <li>Any oral and maxillofacial surgical procedure for which the <b>Covered Person</b> is covered by another <b>Policy</b> including, but not limited to a medical policy, if the other coverage makes a payment sufficient to pay the</li> </ul>

Oral Surgery Specific Exclusions & Alternate Treatment Limitations		
<p><b>Approved Amount</b> for the procedure.</p> <ul style="list-style-type: none"> <li>Placement of a device to aid eruption, transseptal/supra crestal fiberotomies; and surgical access of an unerupted tooth.</li> </ul>		

7B.9 Adjunctive General Services Other Dental Services		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7B.9.1 Yes	50%	Palliative treatment Fixed partial denture sectioning Treatment of unusual post-surgical complications
<p><b>Specific Limitations</b></p> <p>No <b>Benefit</b> will be paid for Palliative treatment: (a) when any <b>Dental Service</b> other than limited radiographs, tests, evaluations, consults, and visits necessary to diagnose the emergency condition is performed by the <b>Same Dentist</b> on the same date, or (b) more than once (1) per date of service and/or c), more than 4 within a 12-month period.</p> <p>No <b>Benefit</b> will be paid for fixed partial denture sectioning when performed <b>In Conjunction With</b> removing and replacing a fixed prosthesis.</p> <p>No <b>Benefit</b> will be paid for routine post-operative care, routine post-operative radiographs, and routine post-operative evaluations when performed by the <b>Same Dentist</b> that rendered the operative care.</p> <p>No <b>Benefit</b> will be paid for treatment of dry socket: (a) when performed by the <b>Same Dentist</b> who performed the surgery, or (b) more than once (1) per visit.</p>		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7B.9.2 Yes	50%	Consultations
<p><b>Specific Limitations</b></p> <p>No <b>Benefit</b> will be paid for consultations: (a) when performed by the <b>Same Dentist In Conjunction With</b> an exam or oral evaluation, (b) when performed in connection with <b>Dental Services</b> that are not <b>Covered Services</b>, or (c) when the <b>Dental Service</b> is provided by a <b>Dentist</b> whose opinion or advice about an evaluation and/or caring for of a specific problem is not requested by another <b>Dentist</b>, physician, or appropriate entity.</p> <p>No <b>Benefit</b> will be paid for dental consultations and evaluations of any type when any combination of these procedures is performed more than twice (2) in a 12-month period.</p>		
Deductible	Coverage Percent Paid By Delta Dental	Covered Services
7B.9.3 Yes	50%	General anesthesia and IV sedation
<p><b>Specific Limitations</b></p> <p>No <b>Benefit</b> will be paid for general anesthesia or intravenous sedation: (a) unless medically necessary <b>In Conjunction With</b> covered oral surgical procedures, periodontal surgery, or periapical surgery, or unless necessary due to concurrent medical conditions, and/or (b) to the extent it exceeds 1.5 hours per date of service.</p> <p>No <b>Benefit</b> will be paid for intravenous sedation when the drug is not administered intravenously to achieve sedation.</p>		

Adjunctive General Services Specific Exclusions & Alternate Treatment Limitations
<p>The following <b>Specific Exclusions</b> and <b>Alternate Treatment Limitations</b> apply to adjunctive general services:</p> <p><b>Specific Exclusions</b> Any adjunctive <b>Service</b> not listed as a <b>Covered Service</b> is <b>Excluded</b>. The following are also specifically <b>Excluded</b>:</p> <ul style="list-style-type: none"> <li>• Anesthesia: local; regional and trigeminal block; analgesia; anxiolysis; nitrous oxide; non-intravenous conscious sedation</li> <li>• Professional visits: house, hospital and ambulatory surgical center calls; office visits; hospitalization costs; case presentation and treatment planning</li> <li>• Drugs: euphoric or prescription drugs, or writing prescriptions, therapeutic parenteral drugs, or other drugs or medicaments</li> <li>• Miscellaneous: desensitizing procedures, behavior management, occlusal guard, repair, relines and adjustment of occlusal guard, athletic mouthguards, occlusal analysis including mounted case, occlusal adjustment, enamel microabrasion, odontoplasty, internal and external bleaching</li> <li>• Anesthesia and/or IV sedation time before the doctor administering the anesthetic agent initiates the appropriate anesthesia and non-invasive monitoring protocol.</li> <li>• Anesthesia and/or IV sedation time after the <b>Patient</b> may be safely left under the observation of trained personnel and the doctor may safely leave the room to look after other <b>Patients</b> or duties.</li> </ul>

## 8.0 - GENERAL EXCLUSIONS (Applicable To All Dental Services)

The reference to a **Dental Service** in this section does not mean that it would otherwise be a **Covered Service**.

### 8.1 – GENERAL EXCLUSIONS APPLICABLE TO PEDIATRIC ENROLLEES

1. A **Pediatric Enrollee** may transfer from the care of one **Dentist** to that of another **Dentist** and more than one **Dentist** may render the same **Dental Services** to the **Pediatric Enrollee**. In that case **Delta Dental** shall not be liable for more than the **Benefit Amount** it would pay if only one **Dentist** rendered all these **Dental Services**. Nor shall **Delta Dental** be liable for duplication of **Dental Services**.
2. The following are NOT due any **Benefits** and **Delta Dental** shall NOT make any payment under this **Policy** for or toward:
  - a. **Dental Services** not specifically listed as **Covered Services** in Section 7.0 of this **Policy**, including but not limited to maxillofacial prosthetics.
  - b. **Dental Services** that are not **Dentally Necessary**.
  - c. **Dental Services** for which a **Claim** was not submitted within twelve (12) months after the date when the **Dental Service** was finished.

- d. Duplicative **Dental Services** performed on the same day.
- e. **Dental Services** provided by or in institutions owned or operated by the federal government such as Veterans Administration facilities.
- f. **Dental Services** rendered outside of the United States and its territories.
- g. **Dental Services** for injuries or conditions which are compensable under Workmen's Compensation or Employers Liability laws; temporary disability laws or similar and whether or not the **Pediatric Enrollee** claims or receives **Benefits** thereunder; **Dental Services** which are provided by any Federal or State or Provincial government agency, or are provided without cost to the **Pediatric Enrollee** by any municipality, county, or political subdivision or community agency, except to the extent such payments are not enough to pay the **Approved Amount** therefor.
- h. **Dental Services** performed or items supplied for any conditions, disease, sickness, or injury occurring while the **Pediatric Enrollee** is on active duty during military service, or for **Dental Services** or items provided under the laws of the United States of America or of any state of the United States or any foreign country or of any political subdivision of any of the foregoing.
- i. A subset of a more **Comprehensive Service** (or a lesser **Dental Service** considered included in the **Comprehensive Service**).
- j. **Dental Services** relating to more than the normal complement of teeth except for necessary oral surgery.
- k. Any euphoric drugs or prescription drugs not specifically listed as **Covered Services** for **Pediatric Enrollees**.
- l. **Dental Services** of a trial, experimental or investigational nature.
- m. Charges for hospitalization.
- n. Lab tests and/or lab exams and/or medical tests, etc. unless specifically listed as oral pathology lab tests that are **Covered Services** for **Pediatric Enrollees**.
- o. Specialized techniques including but not limited to swing locks, dolder bars, special staining, halder bars, connector bars, metal bases, cone beam capture, imaging, interpretation and manipulation, ridge augmentation and/or preservation.
- p. **Dental Services** submitted for payment as part of a **Claim** which has knowingly inaccurate information pertinent to the **Claim** (such as the **Dental Service** actually rendered, the date of service, the existence of other coverage, or the fee for the **Dental Service**).
- q. Any **Dental Service** or item which is decided by **Delta Dental** not to be **Dentally Necessary**, appropriate, or meeting generally accepted standards of care, and/or lacking a reasonable



prognosis for the treatment of the **Pediatric Enrollee's** condition, disease or injury. Some **Dental Services** have age restrictions and may not be benefited due to **Delta Dental** processing policies that are based on recognized community standards. **Delta Dental** reserves the right to check the **Pediatric Enrollee's** dental records; this includes but is not limited to necessary radiographs; oral facial images; models, and financial records to decide whether a **Dental Service** or item meets these criteria.

- r. Tooth preparation; acid etching; temporary restorations and crowns; bases; direct and indirect pulp caps; polishing; caries removal; microabrasion; endodontic working, final treatment, and follow up radiographs; gingivectomy **In Conjunction With** restorations; impressions; lab fees and material; local anesthesia services **In Conjunction With** operative or surgical procedures, and other **Dental Services** which **Delta Dental** considers to be part of a more **Comprehensive Dental Service**.
- s. Broken appointments.
- t. Completion of **Claims**; copying of radiographs; providing documentation whether or not requested by **Delta Dental**; and requests for **Prior Authorization** or **Pre-Treatment Estimate**.
- u. Periodontal charting.
- v. Infection control, sterile surgical setup, OSHA compliance, and other facility charges
- w. Treatment rendered by persons other than **Dentists**. This does not apply to any **Dental Services** which may be performed according to law by a duly licensed dental hygienist or dental auxiliary if the treatment is performed under the supervision and guidance of the licensed **Dentist**; in accordance with all applicable governmental rules and the licensed **Dentist** submits the **Claims** for such treatment in accordance with all applicable governmental rules. If performed under these circumstances, the **Benefit Amount** for the **Dental Services** is determined as if the **Dental Services** had been rendered by a **Dentist**.
- x. **Dental Services** or supplies that are cosmetic in nature. These **Dental Services** include but are not limited to charges for personalized or characterization of dentures.
- y. Replacement of a lost, missing or stolen prosthetic or other appliance.
- z. Onlays, crowns, veneers, prosthetic retainers, and pontics post and cores, and core buildups are limited to one per tooth without regard to whether the tooth has been sectioned.
- aa. Home rinses and gels, toothbrushes, dental floss, personal hygiene items, other preparations and items for home use.

- bb. **Dental Services** or supplies for which no charge is made that the **Pediatric Enrollee** is legally required to pay or for which no charge would be made if the **Pediatric Enrollee** did not have dental coverage.
- cc. **Dental Services** for which the **Dentist** does not normally charge.
- dd. **Dental Services** performed by the **Dentist** for immediate family members of the **Dentist** such as mother, father, **Spouse**, children, brother, sister, or for a **Pediatric Enrollee** in the **Dentist's** household.
- ee. Any duplicate prosthetic device or any other duplicate appliance.
- ff. Myofunctional therapy.
- gg. **Dental Services** to correct developmental or congenital malformations, replace or repair teeth due to such conditions.
- hh. **Dental Services** or appliances for cosmetic purposes.
- ii. **Dental Services** to diagnose or treat jaw joint disorders, such as, but not limited to, myofascial pain syndrome and temporomandibular joint disorders.
- jj. Occlusal equilibration, occlusal analysis, and mounted case analysis.
- kk. **Dental Services** or supplies due to an accidental injury.
- ll. Fees which are incurred for any injury or disease arising out of the ownership, maintenance or use of a motor vehicle, except when such charges are **Excluded** from coverage under any automobile insurance policy or program required or provided by statute covering such **Pediatric Enrollee**, where such exclusion is due to either an optional choice of a medical cost, **Deductible** or an optional designation of the plan as the primary coverage.
- mm. **Dental Services** which have not been completed during the **Coverage Period** except as expressly exempted by Section 9.0.
- nn. Sales Taxes on **Dental Services**.
- oo. Human papillomavirus, influenza, COVID and other preventive immunizations or public health emergency medications that are permitted by law to be performed or prescribed by a licensed **Dentist** or hygienist are not a covered **Benefit** unless required by law to be a covered **Benefit** or specifically listed as a covered **Benefit** under this dental contract.

## 8.2 – GENERAL EXCLUSIONS APPLICABLE TO ADULT ENROLLEES

1. An **Adult Enrollee** may transfer from the care of one **Dentist** to that of another **Dentist** and more than one **Dentist** may render the same **Dental Services** to the **Adult Enrollee**. In that case **Delta Dental** shall not be liable for more than the **Benefit Amount** it would pay if only one **Dentist** rendered all these **Dental Services**. Nor shall **Delta Dental** be liable for duplication of **Dental Services**.
2. The following are NOT due any **Benefits** and **Delta Dental** shall NOT make any payment under this **Policy** for or toward:
  - a. **Dental Services** not specifically listed as **Covered Services** in Section 7.0 of this **Policy**, including but not limited to crowns and onlays, endodontic services, periodontal services, fixed and removable prosthodontics, oral surgery, orthodontic services, maxillofacial prosthetics, implants and any services associated with implants and adjunctive **Dental Services**.
  - b. **Any Dental Service** or item which is decided by **Delta Dental** not to be **Dentally Necessary**. Some **Dental Services** have age restrictions and may not be benefited due to **Delta Dental** processing policies that are based on recognized community standards. **Delta Dental** reserves the right to check the **Adult Enrollee's** dental records; this includes but is not limited to necessary radiographs; oral facial images; models, and financial records to decide whether a **Dental Service** or item meets these criteria.
  - c. **Dental Services** for which a **Claim** was not received by **Delta Dental** within twelve (12) months after the date when the **Dental Service** was finished.
  - d. Duplicative **Dental Services** performed on the same day.
  - e. **Dental Services** provided by or in institutions owned or operated by the federal government such as Veterans Administration facilities.
  - f. **Dental Services** rendered outside of the United States and its territories.
  - g. **Dental Services** for injuries or conditions which are compensable under Workmen's Compensation or Employers Liability laws; temporary disability laws or similar and whether or not the **Adult Enrollee** claims or receives **Benefits** thereunder; **Dental Services** which are provided by any Federal or State or Provincial government agency, or are provided without cost to the **Adult Enrollee** by any municipality, county, or political subdivision or community agency, except to the extent such payments are not enough to pay the **Approved Amount** therefor.
  - h. **Dental Services** performed or items supplied for any conditions, disease, sickness, or injury occurring while the **Adult Enrollee** is on active duty during military service, or for **Dental Services** or items provided under the laws of the United States of America or of any state of

the United States or any foreign country or of any political subdivision of any of the foregoing.

- i. A subset of a more **Comprehensive Service** (or a lesser **Dental Service** considered included in the **Comprehensive Service**).
- j. Analgesics (such as nitrous oxide) or other euphoric or prescription drugs.
- k. **Dental Services** of a trial, experimental or investigational nature.
- l. Charges for hospitalization, including hospital visits.
- m. Lab tests and/or lab exams and/or medical tests, etc.
- n. Specialized techniques including but not limited to swing locks, dolder bars, special staining, halder bars, connector bars, metal bases, cone beam capture imaging, interpretation and manipulation, ridge augmentation, and/or preservation.
- o. **Dental Services** submitted for payment as part of a **Claim** which has knowingly inaccurate information pertinent to the **Claim** (such as the **Dental Service** actually rendered, the date of service, the existence of other coverage, or the fee for the **Dental Service**).
- p. Tooth preparation; acid etching; temporary restorations and crowns; bases; direct and indirect pulp caps; polishing; caries removal; microabrasion; endodontic working, final treatment, and follow up radiographs; occlusal adjustments; post removal; gingivectomy **In Conjunction With** restorations; impressions; lab fees and material; local anesthesia services **In Conjunction With** operative or surgical procedures, and other **Dental Services** which **Delta Dental** considers to be part of a more **Comprehensive Dental Service**.
- q. Broken appointments.
- r. Completion of **Claims**; copying of radiographs; providing documentation whether or not requested by **Delta Dental**; and requests for **Pre-Treatment Estimate**.
- s. Periodontal charting.
- t. Infection control, sterile surgical setup, OSHA compliance, and other facility charges
- u. Treatment rendered by persons other than **Dentists**. This does not apply to any **Dental Services** which may be performed according to law by a duly licensed dental hygienist or dental auxiliary if the treatment is performed under the supervision and guidance of the licensed **Dentist**; in accordance with all applicable governmental rules and the licensed **Dentist** submits the **Claims** for such treatment in accordance with all applicable governmental rules. If performed under these circumstances, the **Benefit Amount** for the **Dental Services** is determined as if the **Dental Services** had been rendered by a **Dentist**.

- v. **Dental Services** or supplies that are cosmetic in nature. These **Dental Services** include but are not limited to charges for personalized or characterization of dentures.
- w. Desensitizing agents, home rinses and gels, toothbrushes, dental floss, personal hygiene items, other preparations and items for home use.
- x. **Dental Services** or supplies for which no charge is made that the **Adult Enrollee** is legally required to pay or for which no charge would be made if the **Adult Enrollee** did not have dental coverage.
- y. **Dental Services** for which the **Dentist** does not normally charge.
- z. **Dental Services** performed by the **Dentist** for immediate family members of the **Dentist** such as mother, father, **Spouse**, children, brother, sister, or for an **Adult Enrollee** in the **Dentist's** household.
- aa. Myofunctional therapy.
- bb. **Dental Services** to correct developmental or congenital malformations, replace or repair teeth due to such conditions.
- cc. **Dental Services** or appliances for cosmetic purposes.
- dd. **Dental Services** to diagnose or treat jaw joint disorders, such as, but not limited to, myofascial pain syndrome and temporomandibular joint disorders.
- ee. Occlusal equilibration, occlusal analysis, mounted case analysis, and occlusal adjustment.
- ff. **Dental Services** or supplies due to an accidental injury.
- gg. Fees which are incurred for any injury or disease arising out of the ownership, maintenance or use of a motor vehicle, except when such charges are **Excluded** from coverage under any automobile insurance policy or program required or provided by statute covering such **Covered Person**, where such exclusion is due to either an optional choice of a medical cost, **Deductible** or an optional designation of the plan as the primary coverage.
- hh. **Dental Services** which have not been completed during the **Coverage Period** except as expressly exempted by Section 9.1.
- ii. Sales taxes on **Dental Services**.
- jj. Human papillomavirus, influenza, COVID and other preventive immunizations or public health emergency medications that are permitted by law to be performed or prescribed by a licensed **Dentist** or hygienist are not a covered **Benefit** unless required by law to be a covered **Benefit** or specifically listed as a covered **Benefit** under this dental contract.

## 9.0 – OTHER PAYMENT RULES THAT AFFECT YOUR COVERAGE

**Delta Dental** will pay a **Benefit** for only those **Dental Services** that are **Covered Services**. Not all **Dental Services** are covered under this **Policy**. Except for covered **Medically Necessary Orthodontic Services** performed on **Pediatric Enrollees**, **Delta Dental** will not pay a **Benefit** unless the **Patient** is enrolled on the **Completion Date** of the **Dental Services**. **Benefits** are determined based on the date **Dental Services** are finished. The one exception is for **Medically Necessary Orthodontic Services** performed on **Pediatric Enrollees** (see Section 9.1.2.).

### 9.1 – Dental Services Requiring Multiple Visits

**9.1.1** - Some **Dental Services** take multiple visits to complete. Examples include crowns, bridges, removable prosthetics, and endodontic procedures. Except for covered **Medically Necessary Orthodontic Services** performed on **Pediatric Enrollees**, **Delta Dental** pays for **Covered Services** that need multiple visits only upon completion of the **Dental Services**. The **Completion Date** is deemed to be the date of service for these **Dental Services**.

**9.1.2** - For **Pediatric Enrollees**, **Delta Dental** will first make one payment at the start of covered **Medically Necessary Orthodontic Services** (the initial payment). That payment will be based on 20% of the total **Allowed Amount** for the **Prior Authorized Orthodontic Services**. **Medically Necessary Orthodontic Services** require **Prior Authorization**. Where **Prior Authorization** is required but not obtained, **We** can apply a penalty of up to 50% of the charges that would otherwise be covered. **Delta Dental** will make quarterly payments for the balance of the **Allowed Amount** for those **Dental Services**. Each quarterly payment will be prorated. For example, if the **Dental Service** plan is for twenty-four (24) months, **Delta Dental** will make quarterly payments of one eighth (1/8<sup>th</sup>) of the balance that remains after the initial payment. Quarterly payments will stop at the earlier of the completion of the **Dental Services** or the date when the **Patient** is no longer a **Pediatric Enrollee**.

### 9.2 - In-Process Treatment

**9.2.1** - Examples of the **Dental Services** which may be performed over more than one visit include, but are not limited to fixed bridgework, full or partial dentures, crowns, and root canal therapy. The **Completion Date** of **Dental Services** other than covered **Medically Necessary Orthodontic Services** performed on **Pediatric Enrollees** (Section 9.2.2.) must occur before the **Coverage Expiration Date** in order for them to be due any **Benefit** under this **Policy**. The **Completion Date** is the date of insertion for removable prosthetic appliances; the insertion date for fixed partial dentures and for crowns; onlays; and inlays; is the cementation date no matter what the type of cement used. The **Completion Date** for root canal therapy is the date the canals are permanently filled.

**9.2.2 - Benefits** for in process **Medically Necessary Orthodontic Services** performed on **Pediatric Enrollees** will be prorated so that **Delta Dental** pays a **Benefit** based on the length of time the **Pediatric Enrollee** is covered under this **Policy** as compared to the total amount of time for which the **Pediatric Enrollee** will have received those **Dental Services**. For example, if the **Dental Service** plan is for twenty-four (24) months and ten (10) months of treatment have already been performed prior to the **Pediatric Enrollee** being covered under this policy, **Delta Dental** will make monthly payments of one fourteenth (1/14<sup>th</sup>) of the balance that remains, based upon the twenty percent (20%) initial payment and monthly calculation described above. Monthly payments will stop at the earlier of the completion of the **Dental Services** or the date when the **Patient** is no longer a **Pediatric Enrollee**.

### **9.3 - Incomplete Treatment**

One **Dentist** may start a **Dental Service**, and another **Dentist** may finish it. If this happens, **Delta Dental** will pay no **Benefit** for the **Dental Service** performed by the **Dentist** who did not complete the **Dental Service**. **Delta Dental's** payment of a **Benefit** will only be for the **Dental Services** rendered by the **Dentist** who finishes the **Dental Service**.

## **10.0 - PRIOR AUTHORIZATIONS, PRE-TREATMENT ESTIMATES, CLAIMS, AND APPEALS**

### **10.1 - Pre-Treatment Estimate**

A **Dentist** may send a **Claim** to **Delta Dental** showing the **Dental Services** he or she recommends for a **Covered Person**. **Delta Dental** will then provide an estimate of **Benefits** under this **Policy**. We call this a **Pre-Treatment Estimate**. The **Benefit Amount** for these **Dental Services** will depend on Eligibility, and any **Benefit Limitations** and **Exclusions**. If the **Dentist** suggests the need for **Dental Services** which cost more than \$300, ask for a **Pre-Treatment Estimate** before receiving the **Dental Services**.

### **10.2 - Prior Authorization (Applicable to Pediatric Enrollees)**

This **Policy** requires that **Pediatric Enrollees** obtain **Prior Authorization** for many **Dental Services**. Those services are listed in the Appendix to Section 12.0. Where **Prior Authorization** is required but not obtained, **We** can apply a penalty of up to 50% of the charges that would otherwise be covered. **You** or the **Dentist** must send a request to **Delta Dental** showing the **Dental Services** he or she recommends for the **Pediatric Enrollee**. **Delta Dental** will provide **You** and **Your Dentist** **Delta Dental's** decision as to what **Benefits**, if any, it will pay for those services. The request must contain all of the information **Delta Dental** requires. Those requirements are located at [www.deltadentalcoversme.com](http://www.deltadentalcoversme.com).

### **10.3 - Filing a Claim or a Request for Prior-Authorization**

The following is a description of how a **Claim** should be filed. **You** or the **Dentist** will send a **Claim** on behalf of a **Covered Person**. If a **Covered Person** visits a **Non-Participating Dentist**, the **New Jersey Non-Participating Dentist** is required to send the **Claim** for a **Covered Person**, unless the **Covered Person** chooses to file the **Claim** with **Delta Dental**. In other states, the **Covered Person** may need to send the **Claim** for **Dental Services** performed by a **Non-Participating Dentist** to **Us**. **Claim** forms

must be sent to the **Covered Person** or the **Pediatric Enrollee's Dentist** must file a request for **Prior Authorization**. **Claim** forms and requests for **Prior Authorization** for **Pediatric Enrollees** must be sent to:

Delta Dental of New Jersey, Inc.  
c/o Wyssta Services, Inc.  
P.O. Box 103  
Stevens Point, WI 54481-0103

(**Policy** management and service is provided by Wyssta Services, Inc.)

To be entitled to a **Benefit** under this **Policy**, the **Claim** must be submitted by the **Covered Person** or by his or her **Dentist** within twelve (12) months of the date **Dental Services** are completed . In addition, **Dental Services** must have been performed within twelve (12) months after **We** issue a required **Prior Authorization** for **Pediatric Enrollees**. Failure to obtain a required **Prior Authorization** for **Dental Services** performed on **Pediatric Enrollees** or to have the **Dentist** perform the service within twelve (12) months after **We** issue a **Prior Authorization** means **We** can apply a penalty of up to 50% of the charges that would otherwise be covered. **Delta Dental** must approve the **Claim** or request for **Prior Authorization**, deny the **Claim** or request for **Prior Authorization**, or ask for more information within the time frames prescribed by law and/or regulation.

#### **10.4 - BENEFITS PAID TO NON-PARTICIPATING DENTISTS**

Any **Benefit** that **We** pay for **Covered Services** rendered by a **Non-Participating Dentist** shall be issued to **You** in accordance with the timeframe set forth in N.J.S.A. 17:48C-8.1, and **We** shall, within three (3) days of making that **Benefit Payment**, provide a notice to the **Non-Participating Dentist** of the amount and date of the payment and the **Dental Services** for which the payment was made in response to a **Claim**. Payments to **Non-Participating Dentists** may be made directly to **You** rather than the **Dentist**.

#### **10.5 - Claims Review and Appeals Procedures**

**You** have the right to appeal any **Adverse Benefit Determination**.

Examples of **Adverse Benefit Determinations** include **Claim** decisions by **Delta Dental** that a **Dental Service** is not entitled to a **Benefit** because it is:

- Not a **Covered Service**;
- **Excluded** from coverage;
- Subject to a **Benefit Limitation** under the **Policy**;
- Rendered prior to **Delta Dental** sending a **Prior Authorization** (where applicable).

The following sections provide a complete description of the Informal Review and Appeals processes.



## 10.6 - Notice of Adverse Benefit Determination

If a **Claim** or request for **Prior Authorization** is denied in whole or in part, **Delta Dental** will tell **You** and the **Dentist** of the denial in writing. **We** will send an **Explanation of Benefits** within the time and way required by law and/or regulation.

The **Explanation of Benefits** will include the following information:

- The specific reason(s) why payment for the **Dental Services** was denied, including a reference to any specific rules on which the denial is based; whether a specific rule, guideline or protocol was relied upon in making the **Adverse Benefit Determination** and if so, that a copy will be provided free of charge upon request; and a description of any extra information needed to perfect the **Claim** as well as the reason why such information is necessary.
- The relevant scientific or clinical judgment will be included if the **Adverse Benefit Determination** is about medical or dental need, experimental treatment, or other similar exclusion or limitation.
- A description of **Delta Dental's** informal appeal and formal claim appeal processes and the time limits applicable to the processes.

## 10.7 - Request for Informal Review

If **You** or **Your Dentist** disagrees with **Delta Dental's Adverse Benefit Determination**, **You** can file a request for informal review within 60 days of the adverse determination. Send it to:

Delta Dental of New Jersey, Inc.  
c/o Wyssta Services, Inc.  
P.O. Box 103  
Stevens Point, WI 54481-0103

(**Policy** management and service are provided by Wyssta Services, Inc.)

**Your** request must include the **Claim** number, name and address of the **Subscriber** and **Covered Person** for whom the **Dental Services** were provided, the date of service, description of **Dental Service**, **Your** signature and date of signature, the date **You** received **Delta Dental's Adverse Benefit Determination**, the reason(s) why **You** think the determination was wrong and any relevant records and information **You** want **Delta Dental** to consider.

**Delta Dental** will tell **You** in writing of its decision within 60 days after receipt of **Your** request (30 days for requests for **Prior Authorization**). If, after the review, the determination stays adverse, the notice will specify the reason(s). It will also refer to the specific plan provision, guide or protocol upon which the determination was based. It will tell **You** of **Your** right to get free of charge, upon request, all relevant documentation, and describe any voluntary, external appeal procedures as well as **Your** right to bring civil (court) action. If the **Adverse Benefit Determination** was based on medical or dental need or exclusion for experimental treatment, the notice will either provide a reason or offer to provide one free of charge upon request.

**You** do not need to request an informal review. But, **You** must appeal the first decision or the Informal Review decision within 240 days following the mailing date of the first **Adverse Benefit Determination**.

#### **10.8 - Request for Appeal of Adverse Benefit Determination**

**You** or **Your Dentist** must ask for a formal review in writing within 240 days of receipt of the first **Adverse Benefit Determination** (whether or not **You** asked for an informal review). Send it to:

Delta Dental of New Jersey, Inc.  
c/o Wyssta Services, Inc.  
P.O. Box 103  
Stevens Point, WI 54481-0103

(**Policy** management and service are provided by Wyssta Services, Inc.)

The request for a formal review must include the following:

- **Dentist's** name
- Office name, address and license number
- **Subscriber's** name
- **Subscriber's** member I.D. number and date of birth
- Name and date of birth of the **Covered Person** for whom the **Dental Services** were provided
- The **Claim** number
- The reason(s) why **Delta Dental** should change its first decision and the specific decision **You** are seeking.

Include any relevant information or diagnostic materials, and/or a copy of the **Claim** for the determination **You** are appealing. **You** must also sign the request. If the **Dentist** is authorized to act on **Your** behalf, he/she must tell **Us** and include an authorization form. The form can be found at [www.deltadentalcoversme.com](http://www.deltadentalcoversme.com).

### 10.9 - Delta Dental's Review

The review will be conducted by a person who is neither the individual who made the first **Claim** denial nor the subordinate of such individual. If the review is of an **Adverse Benefit Determination** based in whole or in part on a decision related to dental need, experimental treatment or a clinical judgment in applying the terms of the **Policy**, **Delta Dental** will consult with a **Dentist** who has appropriate training and experience in the pertinent field of **Dentistry** and who is neither the person who made the first **Claim** denial nor the subordinate of such individual. **Delta Dental** will provide upon request of the claimant the name of any dental consultant whose advice was obtained for the **Claim** denial, whether or not that advice was relied upon in making the **Adverse Benefit Determination** which **You** appealed.

### 10.10 - Notice of Review Decision

**Delta Dental** will tell **You** in writing of its decision on the Formal Appeal within 30 days of its receipt of the appeal. Special events may call for an extension of time for processing. In such cases, written notice of the extension will be supplied to **You** before the end of the first response time frame required by law and/or regulation. In no event will such extension exceed a period of 60 days from the end of the first response time frame required by law and/or regulation. The extension notice will indicate the special events requiring an extension. It will also indicate the date by which **Delta Dental** expects to make its decision.

If **Delta Dental** upholds the **Adverse Benefit Determination** on appeal, the notice will include the following information:

- The specific reason(s) why payment for the **Dental Services** was denied, including a reference to any specific rules on which the denial is based; whether a specific rule, guideline or protocol was relied upon in making the **Adverse Benefit Determination** and if so, that a copy will be provided free of charge upon request; and a description of any extra information needed to perfect the **Claim** as well as the reason why such information is necessary.
- The relevant scientific or clinical judgment will be included if the **Adverse Benefit Determination** is about dental need, experimental treatment, or other similar **Exclusion or Specific Limitation**.
- A description of **Delta Dental's** informal appeal and formal **Claim** appeal processes and the time limits applicable to the processes.

### 10.11 - Limitations on Legal Action

**You** must timely file an **Adverse Benefit Determination** appeal and get **Our** decision as described in Sections 10.7 and 10.10 above before commencing any legal proceeding challenging any **Adverse Benefit Determination**. In any event, no legal proceeding shall be brought against **Delta Dental** for any determination once 36 months have passed from the date of when **Dental Services** were performed.

#### **10.12 - Authorized Representative**

**You** may authorize a representative to act on **Your** behalf in pursuing a **Claims** review or **Claims** appeal. **Delta Dental** may require that **You** name **Your** authorized representative for **Us** in writing in advance. For an urgent care **Claim**, **You** may name a dental care professional, who is knowledgeable about **Your** dental condition, to act on **Your** behalf. **We** will deal with **Your** authorized representative, rather than **You**, for matters involving the **Claim** or appeal.

#### **10.13 - How to Report Suspicion of Fraud**

It is insurance fraud to give false information to **Delta Dental** to get a larger payment than **You** are entitled to receive. False **Claims** include submitting a **Claim** for a **Dental Service** not actually done. They also include wrongly describing a **Dental Service** which was rendered, misrepresenting the amount of the fee the **Dentist** charged and planned to collect (including failing to make known that the **Dentist** intends to waive all or part of the **Patient's** copayment), or using a wrong date for the actual rendering of the **Dental Service**.

Insurance fraud hurts everyone. It lowers the funds available to pay genuine **Claims** and raises costs for all people. It has harsh criminal and civil consequences to those who take part in preparing or submitting such **Claims**. **We** urge **You** to avoid submitting or participating in the submission of false **Claims**. Call **Delta Dental** at 973-285-4167 if **You** suspect insurance fraud has been committed.

### **11.0 - GENERAL TERMS AND CONDITIONS**

#### **11.1 - Applicable Law**

This **Policy** shall be governed by, and construed under, the laws of the State of New Jersey.

#### **11.2 - No Assignment of Benefits**

Neither this **Policy**, a **Claim**, nor **Benefits** paid under this **Policy** is assignable to a third party. **Delta Dental** reserves the right to pay any **Benefits** to **Your Dentist** as appropriate. This is subject to applicable federal and/or state laws. Any assignment of **Your** right to payment of a **Benefit** is void and unenforceable, unless state law requires **Us** to honor the assignment.

#### **11.3 - Binding Agreement**

This **Policy** is binding on **Delta Dental**, **Covered Persons**, and **Your** respective executors and administrators. By election of coverage or payment of applicable **Subscription Charges**, all of the terms, covenants, and rules contained in the **Policy** shall become valid and binding upon **You** and the **Covered Persons** enrolled under **Your Policy**. This **Policy** shall not bind **Delta Dental** until (i) **Subscription Charges** are received by **Delta Dental** and (ii) **Your** application has been approved.

#### **11.4 - Entire Agreement**

This **Policy**, the Declaration, any amendments to this **Policy**, and the completed application attached to this **Policy** make up the entire agreement between **Delta Dental** and **You**. This **Policy** supersedes all earlier communications, representations, or agreements — either verbal or written — between **Delta Dental** and **You**, about the information herein.

#### **11.5 - Equality of Application**

This **Policy** is meant to apply equally to all **Covered Persons**.

#### **11.6 - Time Limit on Certain Defenses**

A material misstatement by **You** in any application for this **Policy** will entitle **Delta Dental** to void this **Policy**. This action may be taken in the first two years of **Your** coverage beginning on the Original Effective Date. After this two-year period, this action may be taken only for a fraudulent misstatement and non-payment of **Subscription Charges**. No statement made by the **Subscriber** in the application will void this **Policy** or be used in any legal proceeding unless the application or an exact copy is included with or attached to this **Policy**.

#### **11.7 - Overpayments**

**Delta Dental** has the right to get back any payment made to a **Covered Person** or **Dentist** which is more than the amount the person was entitled to get under this **Policy** or if the Payment was made to the wrong payee. **Delta Dental** may offset any such overpayment against any amount which otherwise is due under this **Policy**.

#### **11.8 - Notices**

Any notice sent to **Delta Dental** shall be sent in writing. Such notice is considered to be delivered when delivery is in person or when sent by registered or certified United States mail return receipt requested, proper postage prepaid, and addressed to:

Delta Dental of New Jersey, Inc.  
c/o Wyssta Services, Inc.  
P.O. Box 103  
Stevens Point, WI 54481-0103

**Policy** management and service are provided by Wyssta Services, Inc.

#### **11.9 - Force Majeure**

In the event **Delta Dental** is unable to perform its duties hereunder by reason of fire, casualty, lockout, strike, labor condition, riot, war, act of God or by ordinance, law, order, or decree of any legally constituted authority, then this **Policy** may, at the choice of **Delta Dental**, be suspended. During any period of suspension, **Delta Dental** shall not be required to perform any service hereunder. **Delta Dental** shall not be liable for any damages arising from any event that caused the suspension. If this **Policy** is suspended because of this provision, **Your** duty to pay **Subscription Charges** shall also be suspended for the same period of time.

#### **11.10 - Headings**

The headings of sections and paragraphs in this **Policy** are for convenience and reference purposes. They do not change in any way the meaning or interpretation of any provision of this **Policy**.

#### **11.11 - Severability**

If a court of competent jurisdiction deems any term, provision, endorsement, or condition of this **Policy** invalid or unenforceable, the same shall be deemed severable from this **Policy**. The rest of this **Policy** shall stay in full force and effect. It shall in no way be affected, impaired, or invalidated as a result of such ruling.

#### **11.12 - Limitation of Liability**

All **Dental Services** paid for by **Delta Dental** shall be in accordance with the accepted dental practices in the community at the time. **Delta Dental** shall not be liable for injuries resulting from negligence, misfeasance, malfeasance, nonfeasance or malpractice by any officer or employee or by any **Dentist** or others engaged by him while rendering **Dental Services** to any **Covered Person**, but this Section 11.12 shall not in any way absolve **Delta Dental** from any liability imposed upon it by N.J.S.A 2A: 53A-33. In no case shall any **Dentist** whom **You** consult for treatment or who renders treatment to **You** or a **Covered Person** be deemed an agent or employee of **Delta Dental**.

#### **11.13 - Compliance with Laws and Regulations**

Any provision of this **Policy** which does not comply with all pertinent federal and state laws and rules, including, but not limited to, the applicable health care privacy and disclosure provisions of the Health Insurance Portability and Accountability Act of 1996 (HIPAA) shall be unenforceable and the remaining terms shall constitute the **Policy**. If this **Policy**, or any part of it, is found not to be in compliance with any pertinent federal or state law or rule, then **Delta Dental** shall administer this **Policy** in accordance with federal or state law or rule and change the **Policy** to correct the noncompliance.

#### **11.14 - Confidentiality and HIPAA Compliance**

**Delta Dental** is a "Covered Entity" under the rules of HIPAA. **We** will comply with all applicable privacy and security rules of HIPAA about the protected health information of Eligible Persons. This provision shall survive the termination of the **Policy**.

#### **11.15 - Waiver of Policy Provisions**

No agent or representative of **Delta Dental**, other than an officer or officers designated in this **Policy**, is authorized to change the **Policy** or waive any of its provisions.

#### **11.16 - Cash Indemnity**

Indemnity in the form of cash will not be paid to any **Subscriber** except in payment for **Dental Services** for which **Delta Dental** was liable at the time of such payment.

## **12.0 - Prior Authorization Requirements (Applicable Only to Pediatric Enrollees)**

**12.1.1** - The **Dental Services** that require **Prior Authorization** are listed on Appendix A.

**12.1.2** - All requirements regarding timeliness of claim submission and inquiry requirements shall apply to all **Prior Authorized** services. Dental providers shall direct all questions regarding the status of a **Prior Authorization** request and denials of **Prior Authorization** to **Delta Dental** at [www.deltadentalcoversme.com](http://www.deltadentalcoversme.com).

**12.1.3** - Requests for **Prior Authorization** must include a narrative from the **Dentist**. That narrative must explain why the **Dental Service** is **Dentally Necessary**. For orthodontic services, that narrative must explain why the orthodontic services are **Medical Necessity Orthodontic Services** as defined in this **Policy**.

**12.1.4** - Requests for **Prior Authorization** must include the diagnostics for the **Dental Service** required by **Delta Dental**. Those requirements are found at [www.deltadentalcoversme.com](http://www.deltadentalcoversme.com). **Delta Dental** may change those requirements, but changes will apply only to requests submitted after the change.

**12.1.5** - The reference to a **Dental Service** in this section does not mean that it is otherwise a **Covered Service**.

**12.1.6** - Where **Prior Authorization** is required but not obtained, **We** can apply a penalty of up to 50% of the charges that would otherwise be covered.

**APPENDIX A to SECTION 12.0**  
**SERVICES REQUIRING PRIOR AUTHORIZATION**  
Applicable to **Pediatric Enrollees**

**NOTE:** Where **Prior Authorization** is required but not obtained, **We** can apply a penalty of up to 50% of the charges that would otherwise be covered.

1. Sealant replacement.
2. Porcelain fused to metal, cast and ceramic crowns (single restoration) – to restore form and function. Services will not be considered for cosmetic reasons, for teeth where other restorative materials will be adequate to restore form and function or for teeth that are not in occlusion or function and have a poor prognosis.
3. Endodontic services other than **Emergency Dental Services**. Services will not be considered for teeth that are not in occlusion or function and have poor long term prognosis.
4. Periodontal services. Requires submission of diagnostic materials and documentation. Periodontal root planning and scaling – with **Prior Authorization**, can be considered every six (6) months for a **Child with Special Health Care Needs**.
5. All dentures, fixed prosthodontics (fixed bridges) and maxillofacial prosthetics require **Prior Authorization**.
6. Denture rebase – following 12 months post denture insertion and subject to **Prior Authorization**, denture rebase is covered and includes adjustments for first six (6) months following service.
7. Pediatric partial denture – for select cases to maintain function and space for anterior teeth with premature loss of primary anterior teeth, subject to **Prior Authorization**.
8. **Medically Necessary Orthodontic Services** including continuation of transfer cases or cases started outside the program (otherwise **Orthodontic Services** are not covered). Removal can be requested by report as a separate service for **Dentist** that did not start case and requires **Prior Authorization**.
9. Behavior management when exceeding the following thresholds based on place of service:
  - One unit equals 15 minutes of additional time:
    - Office or clinic – 2 units
    - Inpatient/outpatient hospital – 4 units
    - Skilled nursing/long term care – 2 units



10. **Dental Services** to be rendered in a hospital or ambulatory surgical center (documentation must include the specific diagnosis and medical conditions that require admission to the hospital or ambulatory surgical center).

Delta Dental of New Jersey, Inc.  
P.O. Box 16354  
Little Rock, AR 72231

Family Dental Policy  
IND-EHB-FAM-PPO-II-2017 – PPO-SPEC 4.22